

## **ODS Qualifying Criteria**

All patients are automatically opted in for ODS (off-site dispensing) when it is enabled, meaning their prescriptions can be dispensed both locally and via ODS.

However, there is qualifying criteria that is validated upon dispensing which may make your patient or their prescription item(s) ineligible for ODS ordering, and must therefore be dispensed locally.

Prescriptions cannot be dispensed via ODS for:

- o Community patients.
- Split packs.
- Owed items (whether this is a full or partial owing).
- Packs with invalid or no PIP codes.
- Blacklisted products from Head Office.
- Dispensing labels which exceed the warehouse character limit.
- Patients who require large labels.

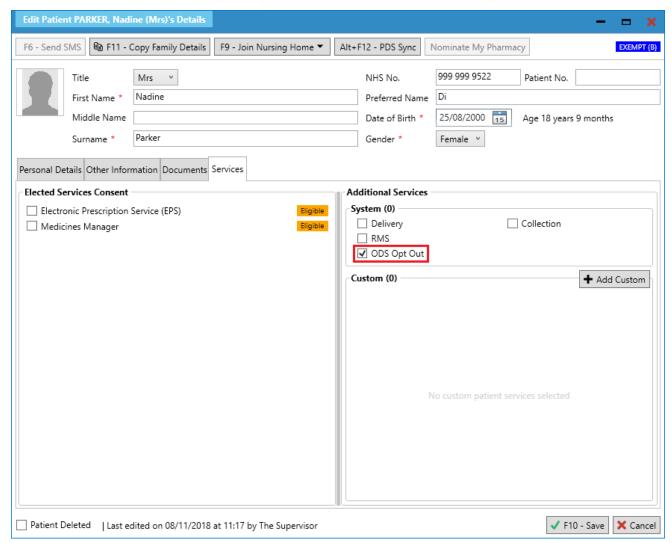


If your patient requires large labels, on the Other Information tab, deselect the **Large Print** or **Both Labels** boxes of the Patient Details Form to enable dispensing via ODS, then print large labels manually at your branch directly from Reprints.

## **Manually Opting Out of ODS**

Patient's can be manually opted out in their Patient Details Form, on the Services tab, in the Additional Services section, select **ODS Opt Out**.





## **Revision History**

Version Number	Date	Revision Details	Author(s)
1.0	12 July 2024	KB0073720	Joanne Hibbert-Gorst

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## **Contact us**

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