

# ODS Qualifying Criteria

All patients are automatically opted in for ODS (off-site dispensing) when it is enabled, meaning their prescriptions can be dispensed both locally and via ODS.

However, there is qualifying criteria that is validated upon dispensing which may make your patient or their prescription item(s) ineligible for ODS ordering, and must therefore be dispensed locally.

Prescriptions cannot be dispensed via ODS for:

- Community patients.
- Split packs.
- Owed items (whether this is a full or partial owing).
- Packs with invalid or no PIP codes.
- Blacklisted products from Head Office.
- Dispensing labels which exceed the warehouse character limit.
- Patients who require large labels.



If your patient requires large labels, on the Other Information tab, deselect the **Large Print** or **Both Labels** boxes of the Patient Details Form to enable dispensing via ODS, then print large labels manually at your branch directly from Reprints.

## Manually Opting Out of ODS

Patient's can be manually opted out in their Patient Details Form, on the Services tab, in the Additional Services section, select **ODS Opt Out**.

**Edit Patient PARKER, Nadine (Mrs)'s Details**

F6 - Send SMS | F11 - Copy Family Details | F9 - Join Nursing Home | Alt+F12 - PDS Sync | Nominate My Pharmacy | **EXEMPT (B)**

Title: Mrs | NHS No.: 999 999 9522 | Patient No.:   
 First Name: Nadine | Preferred Name: Di  
 Middle Name:  | Date of Birth: 25/08/2000 | Age: 18 years 9 months  
 Surname: Parker | Gender: Female

Personal Details | Other Information | Documents | **Services**

**Elected Services Consent**

Electronic Prescription Service (EPS) Eligible

Medicines Manager Eligible

**Additional Services**

**System (0)**

Delivery  Collection

RMS

ODS Opt Out

**Custom (0)** + Add Custom

No custom patient services selected

Patient Deleted | Last edited on 08/11/2018 at 11:17 by The Supervisor

## Revision History

Version Number	Date	Revision Details	Author(s)
1.0	12 July 2024	KB0073720	Joanne Hibbert-Gorst

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### Contact us

For more information contact:  
**Telephone: 0344 209 2601**