


Discharge Medicines Service (DMS) Manager stages

The Discharge Medicines Service (DMS) Manager is currently for users in England only.

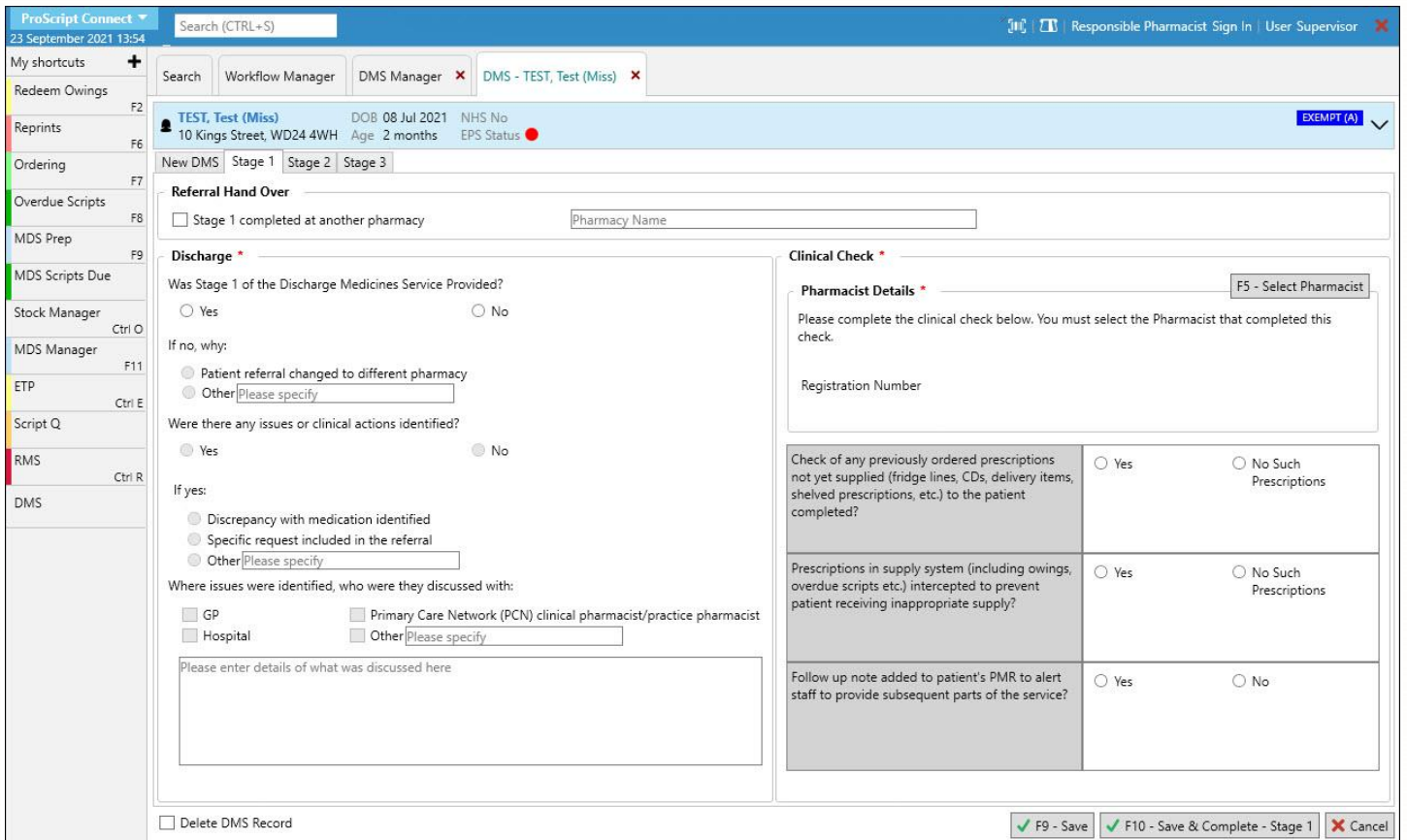
The DMS Manager is used for patients that come out of hospital and have had a medication change during their stay. There are a number of reasons their medication may have changed including inappropriate drugs and drug interactions.

Community Pharmacy is involved in the patient's discharge and must follow all three stages.

Stage	Actions	ProScript Connect Suggestions
<p>STAGE 1</p> <p>Pharmacy receive a discharge referral, which should be actioned within 72 hours of receipt (excluding hours of the days on which the pharmacy premises are not open for business).</p>	<p>a) Pharmacist to check for clinical information and actions within the referral</p> <p>b) Pharmacist/ Pharmacy Technician to compare the medicines the patient has been discharged on and those they were previously taking at admission.</p> <p>c) Pharmacist/ Pharmacy Technician to raise any issues identified with the NHS Trust or the patient's general practice, where necessary.</p> <p>d) Pharmacist/ Pharmacy Technician to make appropriate notes on the PMR and ensure pharmacy staff are aware that stages 2 and 3 need to be carried out.</p> <p>e) All relevant members of the pharmacy team to check any prescriptions for the patient, previously ordered, in the dispensing process (including eRDs) or awaiting collection to see if they are still appropriate.</p>	<p>Counselling Notes</p> <p>Warning Notes (in Patient Details)</p>
<p>STAGE 2</p> <p>The first prescription is received by the pharmacy following discharge (this may not be a repeat prescription). This can be one week to one-month post-discharge.</p>	<p>The pharmacist/pharmacy technician ensure medicines prescribed post-discharge take account of the changes made during the hospital admission. Discrepancies or other issues should be resolved with the GP practice and should be recorded on the PMR.</p>	<p>Counselling Notes</p> <p>Interventions</p>
<p>STAGE 3</p> <p>Check the patient's understanding of their medicines regimen</p>	<p>Pharmacist/Pharmacy Technician will have a confidential discussion with the patient and/or their carer to check their understanding of what medicines they should now be taking/using, when they should be taken/used and any other relevant advice to support medicines taking/use. Details should be recorded on the PMR. Where appropriate, other CPCF services can also be provided (e.g. NMS).</p>	<p>Counselling Notes</p> <p>Interventions</p>

 The tabs for the stages are displayed when the DMS is saved.

Stage 1



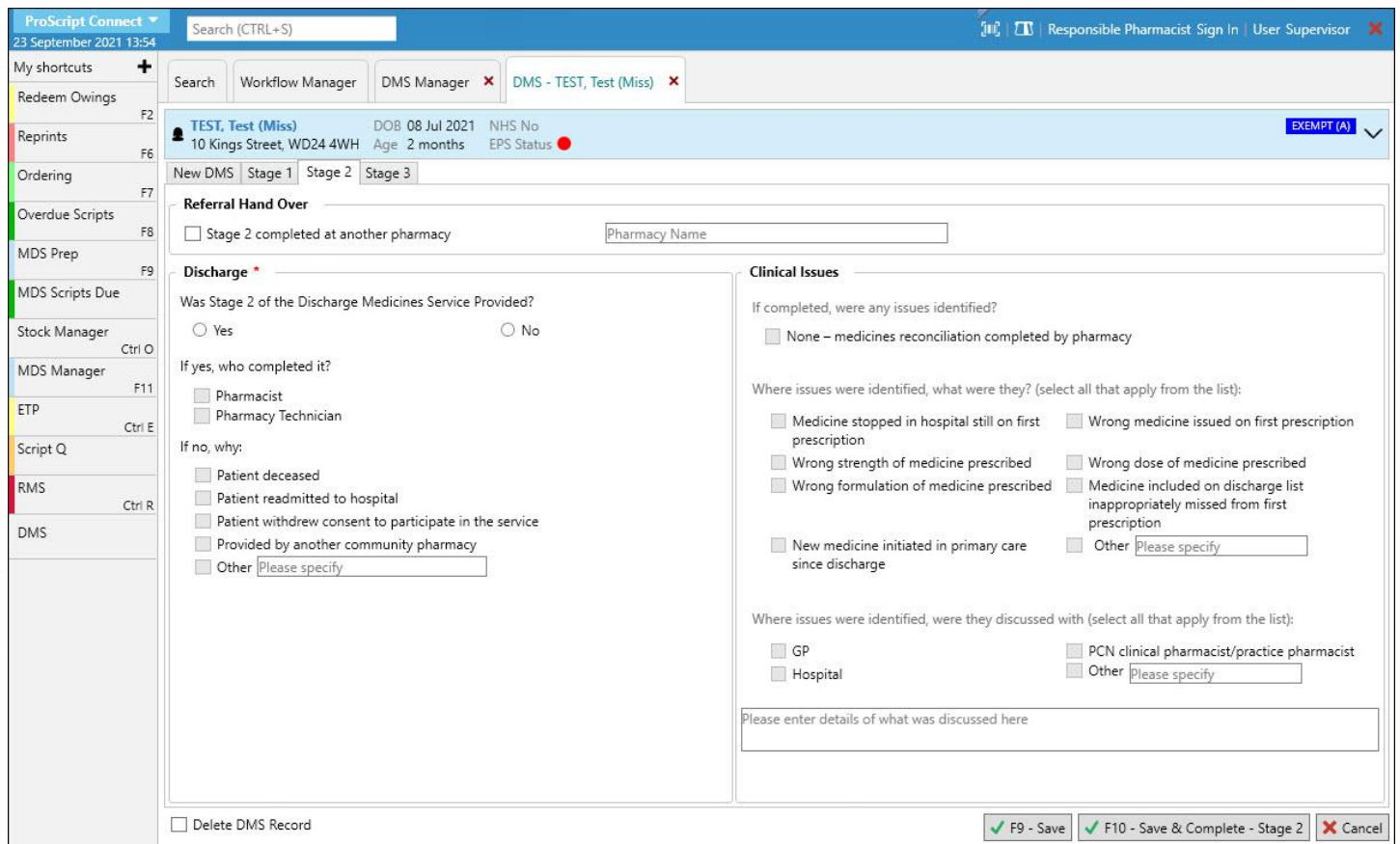
When the pharmacy receives the referral, they will have 72 hours to complete stage 1.

The Stage 1 screen displays a list of questions, provided by the NHS, that *must* be completed. This will ensure any medications have been checked and records have been updated if necessary.

The pharmacy is notified that the patient is out of hospital and has had a change to their medication. Any pre-prepared, old repeat or outstanding medication needs to be checked to ensure the patient received the correct medication.

Once the questions have been answered and medication has been checked, select the Stage 2 tab.

Stage 2



ProScript Connect 23 September 2021 13:54 Search (CTRL+S) Responsible Pharmacist Sign In | User Supervisor

My shortcuts +

Redeem Owings F2

Reprints F6

Ordering F7

Overdue Scripts F8

MDS Prep F9

MDS Scripts Due

Stock Manager Ctrl O

MDS Manager F11

ETP Ctrl E

Script Q

RMS Ctrl R

DMS

Search Workflow Manager DMS Manager x DMS - TEST, Test (Miss) x

TEST, Test (Miss) DOB 08 Jul 2021 NHS No 10 Kings Street, WD24 4WH Age 2 months EPS Status ● EXEMPT (A) ✓

New DMS Stage 1 Stage 2 Stage 3

Referral Hand Over

Stage 2 completed at another pharmacy Pharmacy Name

Discharge *

Was Stage 2 of the Discharge Medicines Service Provided?

Yes No

If yes, who completed it?

Pharmacist
 Pharmacy Technician

If no, why:

Patient deceased
 Patient readmitted to hospital
 Patient withdrew consent to participate in the service
 Provided by another community pharmacy
 Other

Clinical Issues

If completed, were any issues identified?

None – medicines reconciliation completed by pharmacy

Where issues were identified, what were they? (select all that apply from the list):

Medicine stopped in hospital still on first prescription
 Wrong strength of medicine prescribed
 Wrong formulation of medicine prescribed
 New medicine initiated in primary care since discharge
 Wrong medicine issued on first prescription
 Wrong dose of medicine prescribed
 Medicine included on discharge list inappropriately missed from first prescription
 Other

Where issues were identified, were they discussed with (select all that apply from the list):

GP
 Hospital
 PCN clinical pharmacist/practice pharmacist
 Other

Please enter details of what was discussed here

Delete DMS Record

F9 - Save F10 - Save & Complete - Stage 2 Cancel

The pharmacy received a prescription from the GP, the Stage 2 screen ensures that any changes that have not been updated can be corrected. This stage makes sure that the medication(s) being prescribed have all been accounted for and the information in the patient's record is correct regarding any changes in medication.

Stage 3

This is the stage where the patient is contacted. In a consultation, the patient will discuss the new medication(s) with their care provider and any questions about the medication(s) or how to use them will be explained. This ensures the patient has all of the information about the changes to their medication and/or patient record and allows the patient to understand exactly what they should be doing going forward with the new medication(s) prescribed.

Once Stage 3 has been completed, the DMS is complete. Press **F10** or click **Save & Complete (All Stages)**.

If you click **Save & Complete (All Stages)** with missing mandatory information, the following will be displayed:

Revision History

Version Number	Date	Revision Details	Author(s)
1.0	16 December 2021		Joanne Hibbert-Gorst

Contact us

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