


GP Messaging

During the process of completing a PGD service, an electronic message may be sent to the patient's registered GP to confirm that the PGD service has been delivered in the pharmacy.

It is **essential** that the correct Prescriber and Prescribing Organisation is set for the patient to ensure that the electronic GP message is sent to the correct Prescriber.

 The Prescriber and Prescribing Organisation must exist in the National Prescriber Database (as opposed to a Prescriber or Prescribing Organisation record which has been created manually).

Once you have selected the PGD service that you are delivering, the Patient Consent pop-up window displays. Request the patient reads this, or read this to them if preferred, and answer the questions displayed. Once read and questions answered, select the **[F10 – OK]** button.

- Question 1: Confirming agreement with the terms to proceed with the consultation.
 - Select the *Yes* tick box to agree and continue to the Service Wizard
 - Select the *No* tick box to decline and return back to the Select Service window.
- Question 2: Sharing the consultation outcome with the patient's registered GP.
 - Selecting the *Yes* tick box will result in ProScript Connect automatically sending a PGD Consultation summary electronically to the patients registered GP
 - Selecting the *No* tick box requires no further action.
- Question 3: Agreeing to be contacted for information or feedback
 - Selecting the *Yes* tick box means the patient agrees to be contacted via telephone or electronic communication
 - Selecting the *No* tick box means the patient does not wish to be contacted

Patient Consent

Please ask the patient to read this screen (or read it to them if preferred)

I confirm that the service, consultation process and any tests/vaccines have been discussed with me and that my questions will be answered to my satisfaction and understanding.
I understand that information will be collected and used to make a decision about my care and that records will be kept in line with the provider's policies and procedures.
Please let your pharmacist know if you wish to be accompanied during the consultation and please ask as many questions as you want.

At any time during the process you can stop the consultation if that is your wish.

Please tick the box to confirm your agreement with these terms and proceed with the consultation
 Yes No

Patient:
I am happy for the outcome of the PGD to be shared with my registered GP (**ASLAM, A**)
, (If Yes, the system will send a secure electronic communication automatically to the GP at the end of the consultation).

Pharmacist:
I am aware that this is mandatory for some PGDs and will advise the patient if this is applicable to this PGD.
I confirm that the GP recorded on the patients PMR is correct and understand that the GP summary will be sent to this GP if consent has been given.
 Yes No

We may on occasion wish to contact you via telephone or electronic communication to provide you with information or to ask for feedback. Your pharmacy and Emis Health will NOT pass your personal or confidential details on to any other company
 Yes No



If the patient's registered GP is incorrect the user can select the **[Patient Details]** button on the Patient Consent form which will take them to the Edit Patient window. They can then select the **[Add]** button in the *Prescribers* section to add or change the prescriber. The prescribing organisation can also be updated by selecting the blue **Select Prescribing Organisation** option or the name of the prescribing organisation in the *Prescribing Organisation* section. The **[F10 – Save]** button should be selected to save any changes made.



If the prescribing organisation of the linked GP is in the incorrect format, an **Invalid code** tag will appear next to the GP's name on the consent form. An **Invalid code** tag will also appear next to *Registration No* in the Edit Prescribing Organisation window. A prompt will appear stating that the PGD electronic message cannot be sent and suggesting that you amend the GP details or send a paper copy.

Revision History

Version Number	Date	Revision Details	Author(s)
1.0	19 November 2020		Elyas Khalifa

Contact us

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