

## **Cancelling a Pharmacy First Claim**

- 1. From the *Scripts* tab of the ePharmacy Manager, highlight a CPS *Service Type* tag, and a Minor Ailments Service *Service* item marked as Claim.
- 2. Select the [F5 Claim Cancellation] button.
- 3. The Claim Cancellation Reason pop-up window displays.

Claim Cancellation Reason	
Patient: ANDREWS, Gary	
	F10 - OK Cancel

- 4. Enter the claim cancellation reason in the field and select the **[F10 OK]** button.
- 5. The ePharmacy Manager displays, with the service marked as Claim Cancellation.

## **Revision History**

Version Number	Date	Revision Details	Author(s)
1.0	27 July 2020		Joanne Hibbert-Gorst

## **Contact us**

For more information contact: **Telephone: 0344 209 2601** 

Not to be reproduced or copied without the consent of AAH Pharmaceuticals Limited 2020.