

## Moving an Entire Order Back to the Order Pad from the Outbox

- 1. From the Ordering Manager, click the *Outbox* tab.
- 2. The *Outbox* tab contents display, with recently sent orders in the grid.

ProScript Conn 13 April 2018 17:17		Search (CTRL+S)		<b>-</b> α		oxtimestimestimestimestimestimestimestimes	– – ×		
My shortcuts	+								
Reprints	_	Search Ordering Manager ×							
Redeem Owings	F6 F2	Order Pad Outbox Goods In Order History							
Overdue Scripts		F1 - Re-transmit F2 - Move Entire Order(s) To Orderpad F3 - Move Entire Order(s) To GoodsIn F4 - Print Order(s) Stock Card							
F8 Ordering		F10 - Show Transmission Logs							
F7		Supplier All (25)							
MDS Scripts Due									
MDS F11 Stock		Order Date	Supplier	Order Reference		Description	Quantity		
	F11	20/03/2018 15:42	AAH1	AAH10000000C FAILE		AMOXICILLIN SUSP 250MG/5ML 100ML (100)	15		
		22/08/2017 14:47	AVB	AVB00000000 FAILE	_	Chlorphenamine 2mg/5ml oral soln (150ml) VIRTUAL GENERIC	31		
RMS		22/08/2017 14:50	AVB	AVB000000000 FAILE	_	Clonidine 25mcg tabs (112) SANDOZ	2		
SDM	Ctrl R	24/08/2017 15:41	AVB	A' SENDING (TIMED OU	דטק	Co-codamol 15mg/500mg caps (100) GALEN	2		
	Ctrl M	31/08/2017 09:54	AVB	A' SENDING (TIMED OU	ŋ	HALLS CITRUS SF 20 1	3		
EPS R2	CHIE	31/08/2017 12:12	AVB	A' SENDING (TIMED OUT)		Paracetamol 10mg suppos (1) SPECIAL ORDER	1		
MLP	Ctrl E	11/09/2017 14:53	AVB	A' SENDING (TIMED OU	T)	Paracetamol 20mg suppos (1) SPECIAL ORDER	1		
		12/09/2017 08:52	AVB	A' SENDING (TIMED OU	T)	Temazepam 20mg tabs (28) AAH	5		
MUR		13/02/2018 16:25	HOT	HOT00000000 FAILE	D	Temazepam 20mg tabs (28) ALMUS	21		
Self Service Portal		02/10/2017 15:07	OTD	OTD00000000 FAILE	D				
Ctrl I Support Centre		12/09/2017 15:13	SAN	SAN00000000 FAILE	D				
		25/01/2018 11:17	SNI	SNI000000000 FAILE	D				
NMS		25/01/2018 11:23	SNI	SNI000000000 FAILE	D				
MDS Prep		27/11/2017 09:38	TST	TST000000000 FAILE	D				
		27/11/2017 09:51	TST	TST000000000 FAILE	D				
		19/02/2018 14:42	TST	TST000000000 FAILE	D 🖵				
		Number of Order(s): 25				Number of Line(s): 9			

- 3. Highlight the order(s) you want to move back to the order pad.
- 4. Press [F2 Move Entire Order(s) to Orderpad].
- 5. A pop-up window displays, advising you that moving orders to the order pad may result in duplicate orders being received, and asking whether you want to move the selected order(s) to the order pad.



€ Move Order(s) to Order Pad								
Moving orders to the order pad may result in duplicate orders being received! Please contact your supplier to determine the status of the order, as it may still be processed.								
Are you sure you wish to move 1 order to the order pad?								
Yes No								

Please note that moving orders from the *Outbox* to the *Order Pad* may result in duplicate orders being received. We recommend you contact your supplier to determine the status of the order.

6. Click **[Yes]**. The order is removed from the *Outbox* and sent back to the *Order Pad* with a **RECALLED** tag.

## **Revision History**

Version Number	Date	Revision Details	Author(s)
1.0	11 December 2019		Joanne Hibbert-Gorst

## **Contact us**

For more information contact: **Telephone: 0344 209 2601** 

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