

SMS Service

SMS Customer Signup Process

SMS (text) Service

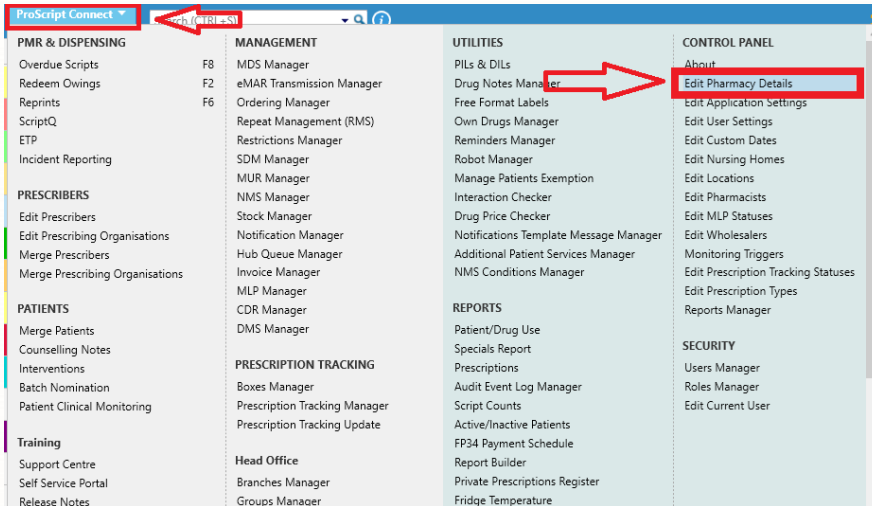
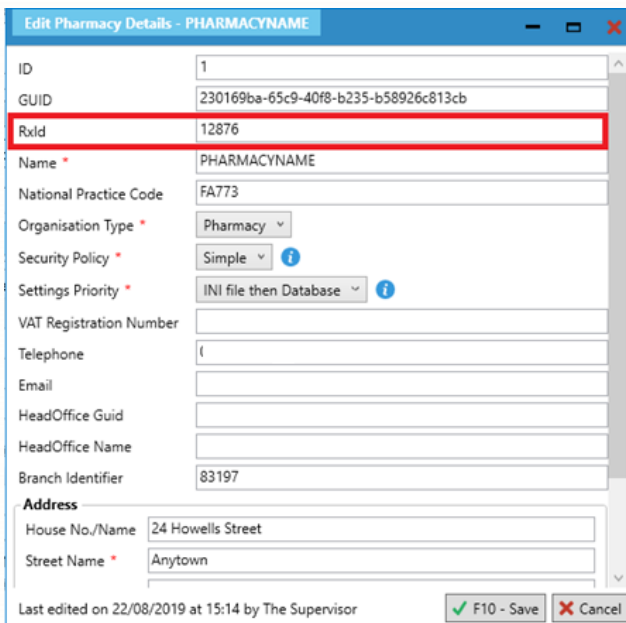
The built-in SMS functionality allows users to send SMS (text) messages to patients, alerting them that their prescription is ready for collection or to remind them to request their next prescription.

Benefits

- No setup fees.
- No ongoing monthly charge

How can I find my RXID required for signup?

Before the user can sign up to the SMS service the RXID will need to be obtained. This can be found in ProScript Connect. Click Proscript Connect> Edit Pharmacy Details. Please note this down as it will be required later.

ID	1
GUID	230169ba-65c9-40f8-b235-b58926c813cb
Rxld	12876
Name *	PHARMACYNAME
National Practice Code	FA773
Organisation Type *	Pharmacy
Security Policy *	Simple
Settings Priority *	INI file then Database
VAT Registration Number	
Telephone	{
Email	
HeadOffice Guid	
HeadOffice Name	
Branch Identifier	83197
Address	
House No./Name	24 Howells Street
Street Name *	Anytown

Last edited on 22/08/2019 at 15:14 by The Supervisor

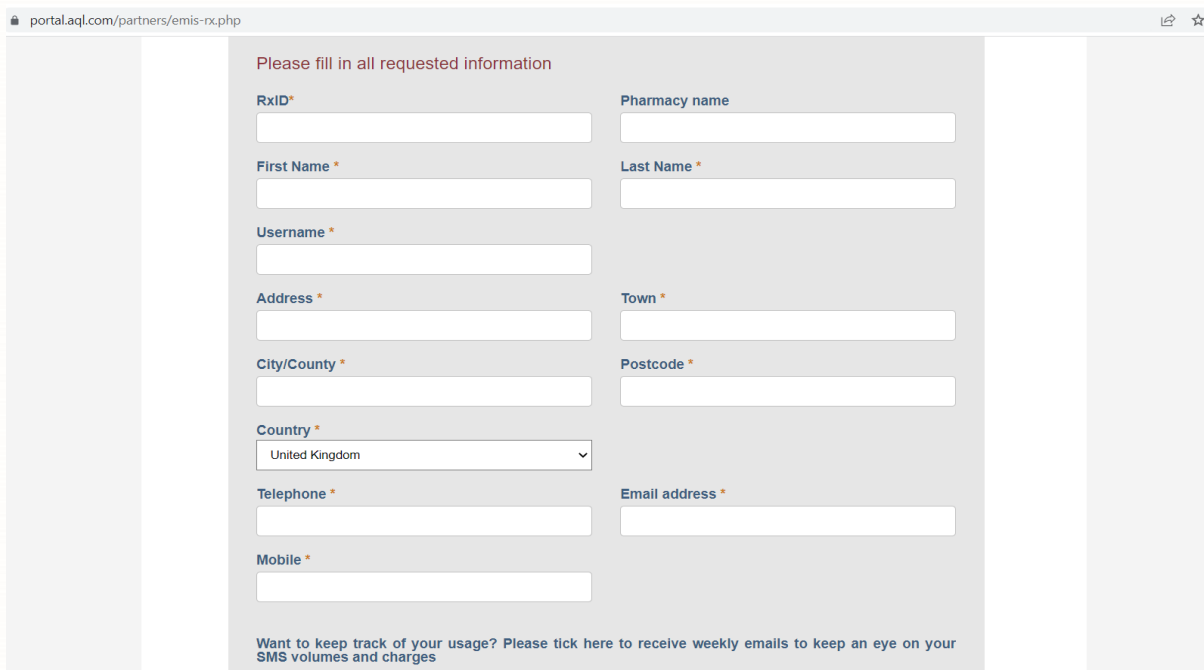
F10 - Save Cancel

How can users self-register?

- Users can now self-register for SMS by entering the below web address and applying the promotional code.
 - <https://portal.aql.com/partners/emis-rx.php#promo-code>
 - Promotional code: emis-rx-9999
- The promotional code is for a 50% discount applied to the customer account when purchasing future SMS credits.

SMS customer signup process

- The user will be taken to complete the below screen. The user will need to register their personal details in the fields below. The user will then get a password sent to their mobile number via SMS text. Once the user has the username and password, they can then log onto the website.



portal.aql.com/partners/emis-rx.php

Please fill in all requested information

RxID*	Pharmacy name
<input type="text"/>	<input type="text"/>
First Name *	Last Name *
<input type="text"/>	<input type="text"/>
Username *	
<input type="text"/>	
Address *	Town *
<input type="text"/>	<input type="text"/>
City/County *	Postcode *
<input type="text"/>	<input type="text"/>
Country *	
<input type="text" value="United Kingdom"/>	
Telephone *	Email address *
<input type="text"/>	<input type="text"/>
Mobile *	
<input type="text"/>	

Want to keep track of your usage? Please tick here to receive weekly emails to keep an eye on your SMS volumes and charges

How does it work?

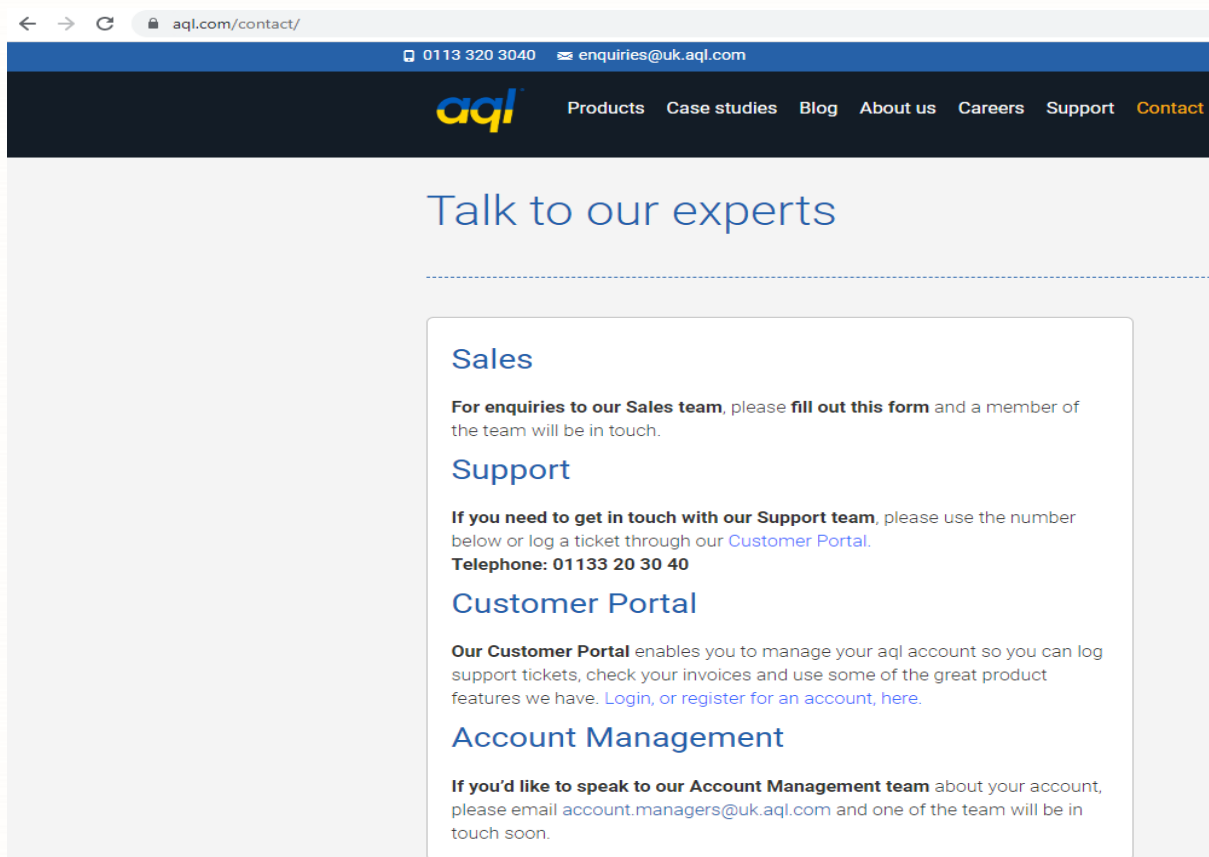
Once users have signed up to the SMS service a username and password will be sent to your SMS account.

Users will then need to contact the AAH Support Desk on 0344 209 2601. The user must ensure they have the username and password for the SMS Service so this can be configured within ProScript Connect.

Any SMS (text) messages purchased via the SMS portal will be available for use with ProScript Connect.

AQL support

- If the user does not receive any SMS credentials, it is likely that AQL have possibly rejected the approval.
- The user will need to call AQL Support to check why the account has not been approved on the AQL Support Line 01133 20 30 40
<https://aql.com/contact/>.



The screenshot shows a web browser window with the URL aql.com/contact/. The page header includes the AQL logo, a phone number (0113 320 3040), and an email address (enquiries@uk.aql.com). The main navigation menu contains links for Products, Case studies, Blog, About us, Careers, Support, and Contact Us. The main content area is titled "Talk to our experts" and features four sections: Sales, Support, Customer Portal, and Account Management. Each section provides contact information and instructions for reaching the respective team.

Sales
For enquiries to our Sales team, please fill out this form and a member of the team will be in touch.

Support
If you need to get in touch with our Support team, please use the number below or log a ticket through our [Customer Portal](#).
Telephone: 01133 20 30 40

Customer Portal
Our Customer Portal enables you to manage your aql account so you can log support tickets, check your invoices and use some of the great product features we have. [Login, or register for an account, here.](#)

Account Management
If you'd like to speak to our Account Management team about your account, please email account.managers@uk.aql.com and one of the team will be in touch soon.