

guidance

Community Pharmacy Contractual Framework in ProScript Connect

Contents	
Community Pharmacy Contractual Framework in ProScript Connect	1
Background	2
Diabetes	2
Identifying Eligible Patients – Using Dispensing Alerts	2
Identifying Eligible Patients – By Assigning Conditions	
Logging Audit/Check – Using PMR Record	
Logging Audit/Check – Using Counselling Notes	
Medicines Safety Audits (Lithium, Valproate and NSAIDs)	7
Lithium	7
Identifying Eligible Patients – Using Dispensing Alerts	
Identifying Eligible Patients – By Assigning Conditions	
Logging Audit/Check – Using PMR Record	ð
Logging Audit/Check – Using Counselling Notes	0
Sodium Valproate	
Identifying Eligible Patients – Osing Dispensing Alerts	
Logging Audit/Check – Using PMR Record	10
Logging Audit/Check – Using Counselling Notes	10
NSAIDs	11
Generating the NSAID Audit	
Asthma Domain Quality Criteria	12
Asthma Referral without Corticosteroid	12
Asthma Referral for Children Aged 5-15 years	
Medicines Use Reviews (MUR) Changes	14
Target Group Prompts	14
Target Group Selection	
NHS Community Pharmacist Consultation Service	16
Creating Shortcute	
oreating onoriculo	



Background

EMIS Health Community Pharmacy (EHCP) are currently reviewing changes that will be required to the ProScript Connect (PSC) application in response to the Community Pharmacy Contractual Framework (CPCF).

Until these enhancements are implemented, this guidance document will help assist pharmacy contractors in England to meet the requirements of the CPCF through PSC.

Full details can be found at: https://psnc.org.uk/services-commissioning/pharmacy-quality-scheme/

A list of important dates for 2019/2020 can be found here.

Prevention Domain Quality Criteria

Diabetes

The pharmacy must confirm that they have checked that all patients with diabetes, who presented from 1st October 2019 to 31st January 2020, have had foot and eye checks (retinopathy) in the last 12 months. The patient's response must be recorded in the PMR or an appropriate form/patient record; patients should be signposted/referred as appropriate.

This record should outline:

- The total number of patients who have had this intervention;
- The number that have not had one or either check in the last 12 months;
- Where a patient has been signposted/referred.

Further information can be found at: https://psnc.org.uk/pharmacy-quality-scheme-patients-with-diabetes/

Identifying Eligible Patients – Using Dispensing Alerts

The user will be displayed with the following message when dispensing any preparations used to treat Type 1 or Type 2 diabetes. Users are encouraged to flag these patients with the prescription in order for the pharmacist to start discussions with the patient.

DT Reimbursement Price: (90) £5.89	Drug Information Patient Information	
BNF Classification: 6.1.2.3 Other	OUT of POCKET EXPENSES are NOT allowed.	
antidiabetic drugs	This is a DT Part VIIIA Category A drug. Cannot claim broken bulk unless the reimbursement price of the smallest pack size listed in the DT is equal to or more than £50. PQS AUDIT ELIGIBILITY: Please note this patient may be eligible to meet the prevention domain quality criterion (annual foot check and eye screening). Please	
	Teler to the CFCL PQS requirements, ENGLAND ONEL.	
90/90 Repaglinide 2mg tabs		

Figure 1: Diabetes alert

Identifying Eligible Patients – By Assigning Conditions

EHCP suggests that the user assigns conditions where the patient has Type 1 or Type 2 diabetes. This can then be used to run reports by condition to identify eligible patients.



Note that the Condition must be assigned to the patient details before completing the dispensing process for the patient to appear on a report

- Access [F1 Patient Details] and navigate to the Other Information tab.
- Under the Conditions & Allergies section, select the [Add] drop-down button and select [F7 Conditions].
- In the Search field, enter in the condition and select it from the list:

Title Miss Y		NHS No.		Patient No.		
First Name & CPCE		Desferred Name	CPCE	Tatient No.		
First Name CPCF		Preferred Name				
Middle Name		Date of Birth *	01/10/1980 15	Age 38 years	11 months	
Surname * Test		Gender *	Female Y			
Den 11 Other Life meeting D						
sonal Details Other Information Document	s Services					
onditions & Allergies	🕂 Add 🔻	Profile and Characte	ristics			
		Housebound		Large Print		
Add Condition						
[] t						
a la puperrel						
Search DIABETES	▼ X					
Vpe 2 diabetes mellitus	 Illness and disease 		(Codeld: 7858510	00006110)	Х	^
Diabatas mallitus	 Endocrine, nutr 	ritional, metabolic and i	(Codeld: 3987620	19)	С	
habetes mellitus	 Other endo 	crine gland diseases	(Codeld: 2924650	12)	C1	
ype 1 diabetes mellitus	 Diabete 	es mellitus	(Codeld: 1215890	10)	C10	
ype II diabetes mellitus	▲ Type	e 2 diabetes mellitus	(Codeld: 1977610	14)	C10F	
lon-insulin dependent diabetes mellitus		Type 2 diabetes mellitu Type 2 diabetes mellitu	. (Codeld: 9140310 (Codeld: 0140510	00006118)	C 10F0	
von-insuin dependent diabetes meintus	—	Type 2 diabetes mellitu Type 2 diabetes mellitu	(Codeld: 9140310 (Codeld: 0140710	00006115)	C10F1	
nsulin treated Type 2 diabetes mellitus		Type 2 diabetes mellitu	. (Codeld: 2925770	16)	C10F3	
nsulin dependent diabetes mellitus		Type 2 diabetes mellitu	. (Codeld: 2925790	18)	C10F4	
VIFamily history of diabetes mellitus		Type 2 diabetes mellitu	(Codeld: 2925830	18)	C10F5	
a manufactory of diabetes mentus	·	Type 2 diabetes mellitu	. (Codeld: 9141510	00006112)	C10F6	
Type 2 diabetes mellitus		Type 2 diabetes mellitu	. (Codeld: 2925900	11)	C10F7	
76	\sim	Reaven's syndrome	(Codeld: 3560800	17)	C10F8	~
Type I diabetes mellitus						_
ype I diabetes mellitus				1 E10 C-	loct Y C.	

Figure 2: Add Conditions

- Once saved to the PMR, users can use the Patient/Drug Use report to filter by condition
 - Remember to filter by the appropriate date period



ProScript Connect ▼ 27 September 2019 09:33	Search (CTRL+S) • • •	[θ] + □ Responsible Pharmac	ist Sign In User supervisor 🕂 🗕 🖉 🗙
My shortcuts 🛛 🕂			
Redeem Owings	Search Patient / Drug Ose		
F2 Reprints F6	Templates Vertical and the second s	Coptions Determine Exclude Redeemed Items	Printing Details
Overdue Scripts F8	From 29/06/2019 To 27/09	/2019	Drug Drug Dosage Instructions
MDS F11	Prescription Types F2 - Edit	Drug Details Prescribed Drugs Dispensed Drugs	Einal Price
MDS Prep F9	All O NHS O Non-NHS Veterinary	Prescribed And Or F6 - Add Categories Edit	Prescription Type
MDS Scripts Due	FP10 ×		Prescription Source
SDM Ctrl M	Dental X Private X Community/Practice Nurse X		Treatment Type
Script Q	Nurse Independent X	No drug selected No category selected	✓ Patient Name
ETD	Pharmacist Independent X		Address / Nursing Home
Ctrl E	Nurse Supplementary		Date of Birth
Ordering	✓ Conditions		Carer / Owner
5tock	T Add		NHS Number
Stock	Conditions (1)	Winimum Cost 2 0.00 Dispensed more than unres	Medical Conditions
Sonar	Diabetes mellitus X	C Patient Demographics 🖲 Human 💿 Animal	Additional Services
RharmOutcomor		ET . Add . a Additional Services E4 . Edit Surtam X .	Profile and Characteristics
Ctrl F1	Allergies (0)	- Controllar Services r4 - cont system	Ethnicity
			Email Specier
	Others (0)	No human calented No additional service selected	species
	5005 (0) V		✓ Prescriber Name

Figure 3: Filtering Patient/Drug Use report by condition

Report P	review			-		×
$ \leftrightarrow $	× ♂ 🖂 ◀ 1 of 1 ►					Ţ
	Patier Total No. of Patie	nt/Drug Use Report (From: 29/06/ nts: 1 Total No. of Prescribers: 1 TEST. CPCF (Miss)	/2019 to: 27/09/2019) Total No. of Drugs: 1			
	Medical Conditions:	Diabetes mellitus				
	Quantity: Prescriber Name:	90.000 TEST, Emis	PMR Date: 27/09/2019	•		
						-
			•		100%	•

Figure 4: Patient/Drug Use report by condition

Logging Audit/Check – Using PMR Record

Users will be able to add the following record to the PMR to record that the audit has been carried out for the patient. The dosage instructions can be used to complete details of the interaction with the patient.

This does increment script figures in the Script Counts report so users need to consider this if they use this report.



Dispense New Prescription Item on FP10 Prescription						
	PQS Diabetes	🗸 🗙 🚺 Add Own Drug				
Select Prescribed Item Selecting prescribed item	Results					
	F2 PQS Audit: Diabetes	BRAND				
Enter Quantity						
Enter Dosage Information						
5						
Back	Show Dispensible Items 🧉 🕹	✓ F10 - Select X Cancel				

Figure 5: PMR Record for diabetes patients

Users can then run the Patient/Drug Use report to identify patients for whom the audit has been carried out. When printing the report, include the dosage instructions to allow for all details to be consolidated.

27 September 2019 09:38	Search (CTRL+S) • • • • • • • • • • • • • • • • • • •	cist Sign In User supervisor 🗕 🗕 🖉 🗙
My shortcuts 🔸		
Redeem Owings	Search Patient/ Drug Use X	
F2 Reprints F6	Templates Date Range Options ✓ Save As	Printing Details V Prescribed V Dispensed
Overdue Scripts F8	v From 29/06/2019 15 To 27/09/2019 15	Drug Dosage Instructions
MDS F11 MDS Prep F9 MDS Scripts Due	Image: Construction Types F2 - Edit Image: Construction Types F2 - Edit Image: Construction Types Image: Construction Types Image: Construc	Cost Final Price Prescription Type Exemption Prescription Source Testiment Type
Ctrl M Script Q ETP Ctrl E	Community/Practice Nurse Report Preview - □ × Nurse Independent I or 1 ▷ ▷ ℝ □ □ □ Optimetrist Independent I or 1 ▷ ▷ ℝ □ □ □	Patient Name Address / Nursing Home Date of Birth Saw
Ordering F7 Stock Sonar Ctrl F2	Conditions	Carer / Owner Carer / Owner NHS Number Medical Conditions Additional Services
PharmOutcomes Ctrl F1	No conditions or allergies selected Prescribed Drug: PQS Audit: Diabetes Dispensed Drug: PQS Audit: Diabetes (1) Dosage: Add details of the audit/consultation to the dosage instructions Quantity: 1.000 Prescriber Name: TEST, Emis	Frome and Characteristics From and Characteristics Email Species Preserview Name
		Address Report Title

Figure 6: Filtering Patient/Drug Use report by PMR record

Logging Audit/Check – Using Counselling Notes

Alternatively, users can record counselling notes to the PMR to record that the audit has been carried out.

- From the patient's PMR, select the [Counselling Notes] option;
- Select [F1 Add Note] and complete the details.



ProScript Connect ▼ 27 September 2019 09:43	Search (CTRL+S)	• ۹ (i)	(II) 🖪 Responsible Pharmacist Sign In User supervisor 🛻 🚽 🥃 🗙
My shortcuts +	Search TEST, CPCF (Miss) ×		
Reprints	TEST, CPCF (Miss) Test House Test Street, WD24 4WH	DOB 01 Oct 1980 NHS No Age 38 years 11 months EPS Status	DRMALE) DOWNE (* 🔨
Overdue Scripts F8	Patient Medication Record Patient S	Summary View Compliance	*
MDS F11	F1 Patient F2 Rx T E3 Pro	oduct - F4 Repeat F5 Bag	F6 Next + F7 Change F8 Last F9 Label
MDS Prep F9	Details Type Cho	oice Request Label	
MDS Scripts Due	Additional Endorsements Stock Ca	Edit Warnings Vominate io M	Pharmacy P13 • Restrictions Record Measurements • Incident Report • Counseling Notes (b) Interventions Record Measurements •
SDM Ctrl M	EP10	Counselling Notes	- = x
Script Q	ENTER - Add New Item	🕂 F1 - Add Note 🖋 F2 - Edit Select	ed Note 🖶 F3 - Print With Patient Data 🖶 F4 - Print as Anonymous Patient
ETP Ctri E	→ 1) PQS Audit: Diabetes 27/09/201	Automotically show Counselling No Filters	tes for this patient
Ordering F7	 2) Repaglinide 2mg tabs 27/09/20 	Period All Dates	✓ Patient Search Patient ▼ Q
Stock		From Select a date 15 To	Select a date 🛐 Search Description and Action Wild Search 👻 🔍 🗔 Show Deleted
Sonar Ctri F2		Date Modified Description	Add New Counselling Note
PharmOutcomes Ctrl F1			
			▲ Test House Test Street, WD24 4WH Age 38 years 11 months EPS Status ● DUMANT A
			Description:
			PQS Prevention Domain Criteria
			at a state of the
			• • • • • • • • • • • • • • • • • • •
	Showing 12 months. Press Alt+S To Sho	Description	Checked that patient is having regular eye and foot checks - patient has confirmed DUMMY
	Quantity Dispensed Product Choice		
			months
			27/09/2019
	Drug Statistics (Concolidated)		□ Note Deleted ✓ F10 - Save X Cancel
	By Family Sep Aug Jul Jun		Patient Id: 60382 Prescription Collection
	Max Day Month Total		Circular vad 2 Due in 0 Weinsater
	Forms		Suggested Lil. 0

Figure 7: Adding Counselling Notes

From the ProScript Connect menu, under Patients, select Counselling Notes to open the manager. From the manager, users can filter the results to print reports – with or without patient details.

ProScript Connect 27 September 2019 0	ct ▼ 19:45	Search (CTRL+S	i) - Q	0			$[H_{5}^{a} \mid \mathbf{II} \mid$ Responsible Pharmacist Sign In User supervi	sor 🕂 🗕 🖉 🗙	
My shortcuts	Sarch Councellion Noter Manager X								
Redeem Owings		Search Counseiing Notes Manager							
Reprints	F2	+ F1 - Add Note 🖉 F2 - Edit Selected Note 🖶 F3 - Print With Patient Data 🖶 F4 - Print as Anonymous Patient							
hephilo	F6 Filters								
Overdue Scripts	F8	Period All Dates		∼ Patient Sei	arch Patient		→ Q,		
MDS	F11	From Select a d	date 15 To Select a	date 15 Search Sea	arch Description and Action		Search 🔻 🔍 🔲 Show Deleted		
MDS Prep	50	Date Modified	Patient	Description			Action Taken		
MDS Scripts Due	13	27/09/2019 09:44	TEST, CPCF (Miss)	PQS Prevention Domain Crit	teria	Checked that patient is having regular eye and foot checks - patient has confirmed			
SDM		Description:			Action Taken:		TEST, CPCF (Miss)	DUMMY	
Script Q	IT IN	PQS Prevention Domain Criteria			Checked that patient is having regular eye and foot checks - patient has	Test House Test Street, WD24 4WH		EXEMPT (F)	
ETP					Commed		Conditions & Allergies (1)		
c c	tri E					ſ	Diabetes mellitus	27/09/2019	

Figure 8: Counselling Notes Manager



Medicines Safety Audits (Lithium, Valproate and NSAIDs)

Lithium

On the day of the declaration, the pharmacy must have completed a lithium audit, **over three consecutive months**, aligned with requirements of the NPSA alert on lithium. Where a pharmacy has no patients that have had lithium dispensed in the previous three months, the contractor must complete a safety audit of patients prescribed one of the following medicines instead, in the following order of preference: either **methotrexate**; **amiodarone**; or **phenobarbital**.

Identifying Eligible Patients – Using Dispensing Alerts

The user will be prompted with the following alert when dispensing any lithium preparations. Users are encouraged to print this to a label and place the label with the prescription in order for the pharmacist to start discussions with the patient.

Flashes Alert	- 🗆 🗙
	ITHIUM AWARENESS:Continuity of brand is essential.Ensure patient s having regular blood tests and results are within range.Counsel he patient of possible drug interactions with OTC products. PQS AUDIT ELIGIBILITY: Please note this patient may be eligible to ake part in a medicines safety audit. Please refer to the CPCF audit equirements and/or speak to the patient to confirm eligibility. ENGLAND ONLY.
	🖶 F2 - Print and Confirm

Figure 9: Lithium alert

Identifying Eligible Patients – By Assigning Conditions

EHCP suggests that the user assigns conditions where lithium is used as a treatment:

- Treatment and prophylaxis of mania;
- Treatment and prophylaxis of bipolar disorder;
- Treatment and prophylaxis of recurrent depression;
- Treatment and prophylaxis of aggressive or self-harming behaviour.

This can then be used to run reports by condition to identify eligible patients.

Please refer to the Identifying Eligible Patients - By Assigning Conditions section under Diabetes for details on how to carry this out.



Logging Audit/Check – Using PMR Record

Users will be able to add a "PQS Audit: Lithium" record to the PMR to record that the audit has been carried out for the patient. The dosage instructions can be used to complete details of the interaction with the patient.

Dispense New Prescription Item on FP10 Prescription – 🗖 🗙							
	PQS Audit Lithium	🗸 🗙 🚺 Add Own Drug					
 Select Prescribed Item Selecting prescribed item 	Results						
	F2 PQS Audit: Lithium	4 BRAND					
Enter Quantity							
Enter Dosage Information							
_							
Back	Show Dispensible Items 🧉 👗	✓ F10 - Select X Cancel					

Figure 10: PMR Record for Lithium Patients

Users can then run the Patient/Drug Use report to identify patients for whom the audit has been carried out. When printing the report, include the dosage instructions to allow for all details to be consolidated.

Please refer to the Logging Audit/Check – Using PMR Record section under Diabetes for details on how to carry this out.

Logging Audit/Check – Using Counselling Notes

Alternatively, users can record counselling notes to the PMR to record that the audit has been carried out for the patient.

Please refer to the Logging Audit/Check – Using Counselling Notes section under Diabetes for details on how to carry this out.



Sodium Valproate

On the day of the declaration, the pharmacy must have completed a valproate safety audit, **over three consecutive months** for all girls and women of childbearing potential who have had valproate dispensed from the pharmacy.

Identifying Eligible Patients – Using Dispensing Alerts

The user will be prompted with the following alert when dispensing any sodium valproate preparations. Users are encouraged to print this to a label and place the label with the prescription in order for the pharmacist to start discussions with the patient.





Identifying Eligible Patients – By Assigning Conditions

EHCP suggests that the user assigns conditions where valproate is used as a treatment:

- All forms of epilepsy;
- Migraine Prophylaxis;
- Mania.

This can then be used to run reports by condition to identify eligible patients.

Please refer to the Identifying Eligible Patients - By Assigning Conditions section under Diabetes for details on how to carry this out.



Logging Audit/Check – Using PMR Record

Users will be able to add the following record to the PMR to record that the audit has been carried out for the patient. The dosage instructions can be used to complete details of the interaction with the patient.

Dispense New Prescription Item on FP10 Prescription -						
	PQS Sodium Valproate	✓ X (1) Add Own Drug				
Select Prescribed Item Selecting prescribed item	Results					
	F2 PQS Audit: Sodium Valproate	4 BRAND				
Enter Quantity						
Enter Dosage Information						
Back	Show Dispensible Items 🧉 👗	✓ F10 - Select X Cancel				

Figure 12: PMR Record for sodium valproate patients

Users can then run the Patient/Drug Use report to identify patients for whom the audit has been carried out. When printing the report, include the dosage instructions to allow for all details to be consolidated.

Please refer to the Logging Audit/Check - Using PMR Record section under Diabetes for details on how to carry this out.

Logging Audit/Check – Using Counselling Notes

Alternatively, users can record counselling notes to the PMR to record that the audit has been carried out for the patient.

Please refer to the Logging Audit/Check – Using Counselling Notes section under Diabetes for details on how to carry this out.



NSAIDs

On the day of the declaration, the pharmacy must repeat the updated audit of NSAIDs and gastroprotection undertaken as part of the QPS for the February 2019 review point.

Generating the NSAID Audit

The guidance below outlines the recommendations for generating the reports required in ProScript Connect:

- First, access the Prescriptions Report from the ProScript Connect menu and set the date filter for the specific time interval.
- Under the "Prescribed Item" filter, enter the term "Diclofenac" to display all instances when any Diclofenac preparation was prescribed.
- Export this list to Excel.
- Next, access the Patient / Drug Use Report (PDUR) from the ProScript Connect menu.
- Using the patients that appeared in the Prescriptions Report:
 - Select the Patient Demographics checkbox, and then the Humans checkbox.
 - Add each patient that appeared in the Prescriptions Report.
 - Select the Age Between checkbox and set the age range from 65 to 120 years.
- Then select the following Printing Details:
 - Prescribed Drug
 - Dispensed Drug
 - Patient Name
 - Address / Nursing Home
 - Date of Birth
- Export the report to Excel.
- In Excel, use the features to filter out the items that are NSAIDs or COX 2 inhibitors and then review each patient individually (via their PMR) to assess whether they are co-prescribed a gastro-protective medicine.

Repeat the steps above all other NSAIDs and COX 2 inhibitors. Remember to consider brand names as well.

NOTE: This was the advice given for the previous audit, however, users can add the following PMR record and search for this, instead of each drug name:

tem on FP10 Prescription	×
PQS NSAIDs	🗸 🗙 🚺 Add Own Drug
Results	
F2 PQS Audit: NSAIDs	6 BRAND
Show Dispensible Items 🧉 🕹	✓ F10 - Select 🗙 Cancel
	PQS NSAIDs Results F2 PQS Audit: NSAIDs Show Dispensible Items

Figure 13: PMR Record for NSAID patients



Asthma Domain Quality Criteria

On the day of the declaration, the pharmacy can show evidence that patients with asthma, for whom more than 6 short-acting bronchodilator inhalers were dispensed without any corticosteroid inhaler within a 6-month period have, since the last QPS review point (i.e. 15th February 2019), have been referred to an appropriate healthcare professional for an asthma review.

Contractors must also evidence that they have ensured that all children aged 5-15 years old prescribed an inhaled corticosteroid for asthma have a spacer device where appropriate in line with NICE TA38 and have a personalised asthma action plan. The pharmacy must be able to show that they have referred patients with asthma to an appropriate healthcare professional where this is not the case.

Further information can be found at: https://psnc.org.uk/pharmacy-guality-scheme-asthma-referrals/

Asthma Referral without Corticosteroid

The guidance below outlines the recommendations for generating the reports required in ProScript Connect:

- From the ProScript Connect menu, selecting Report Builder.
- From the Report Builder, select the SYSTEM report named QPS: Asthma Referral Report.
- Select the [F10 Run Selected Report] button to open the report in a new tab.
 - The filters are automatically set for the previous 6 months and can be adjusted if required.
- Export the report to Excel

	🗄 🍤 - 🖓 - AutoSave 💽 👔	\$ ++ ⊞ -		QPSRepor	t_190926_12	1533_QPS_Report.xlsx - Excel			(æ	2-94	o >	k
I	File Home Insert Draw	Home Insert Draw Page Layout Formulas Data Review View Help Team $ ho$ Tell me what you want to do															
F	Calibri Calibri Calibri B I U S Format Painter	• 11 • A^ A [*] = = = ≫•• • ⊡ • <u>◇</u> • <u>A</u> • = = = = = =	ab Wrap Text G	eneral	* 0 _00 Co 0 →0 Fo	Inditional Format as matting * Table *	Bad Calcu	lation	Good Check Ce	- ▼ 211	Insert	Delete Format	∑ Auto ↓ Fill • ♦ Clea	oSum * <mark>A</mark> , Z se ir* Fi	ort & Find &) %	
	Clipboard 5	Font 🕞 Alignm	ent 🕫	Number	ra l		Styles					Cells		Editing	,		^
В	89 ▼ : × √ f _x	v : X v k															
	A	В	C D	E	F	G	н	1.1	J	к	L	м	N	0	Р	Q	
1	Name	Address	DoB NHS No.	Contact No.	Prescriber	Surgery											
2	STOBBART, THELMA HAYLEIGH (Ms)	CARLTON AVENUE, CLEVELAND, TS22 5HU,	14/07/1978 945353263	N/A	GANESH, T	VERNON STREET MEDICAL CTR											
3						Total Patients: 1											
4																	

Figure 14: PQS Asthma referral report



Asthma Referral for Children Aged 5-15 years

The guidance below outlines the recommendations for generating the reports required in ProScript Connect:

- From the ProScript Connect menu, selecting Report Builder.
- From the Report Builder, select the SYSTEM report named QPS: Asthma Referral Report for Children Aged 5-15 Years.
- Select the [F10 Run Selected Report] button to open the report in a new tab.
 - The filters are automatically set for the previous 6 months and can be adjusted if required.
- Export the report to Excel

Note that this report will only check for a spacer based on the time period selected. If the spacer device is not present in the PMR history within that period of time, the report will show that the patient has not had a spacer device and will appear with a No Spacer Device tag. We recommend that users check the full PMR history – or with the patient – to confirm if a spacer device has previously been prescribed.



Figure 15: PQS Asthma referral report for children aged 5-15 years



Medicines Use Reviews (MUR) Changes

New targeting requirements apply to MURs conducted from 1st October 2019, therefore community pharmacy contractors must update their standard operating procedure for the service to reflect these changes.

Seventy percent of MURs conducted from 1st October 2019 to 31st March 2020 must be within the following two target groups:

- patients taking high-risk medicines; or
- patients recently discharged from hospital who had changes made to their medicines while they were in hospital.

This means that from **1st October 2019**, patients with respiratory disease and patients at risk of or diagnosed with cardiovascular disease and regularly being prescribed at least four medicines are **no longer target groups for MURs**.

Between 1st April 2019 and 31st March 2020, contractors can undertake up to 250 MURs per pharmacy, but no more than 200 may be undertaken between 1st April 2019 and 30th September 2019.

Target Group Prompts

From 1st October, the drugs database will have been updated to remove the flags that would normally prompted for a targeted MUR for:

- patients with respiratory disease;
- patients at risk of or diagnosed with cardiovascular disease and regularly being prescribed at least four medicines.

Create new MUR							– – ×		
F1 - Select All F2 - De-Select All F3 - Add Item									
Viriten consent obtain.	Filters	Custom	MUR Type O Annual O Targeted						
Select Pharmacist	From	26/09/2018 To 26/09/2019	15	Intervention	 Non-targ 	peted			
 Selected pharmacist: Test Pharmacist 	Select	Drug	Last Disper	nsed		Туре			
Salast Davas		Acarbose 100mg tabs	16/08/201	9		Non-targeted			
 Select brugs Selecting drugs 	•	Ramipril 1.25mg caps	16/08/201	9		Non-targeted			
	✓	Salbutamol 100mcg/dose inhaler CFCf 200	16/08/201	9		Non-targeted			
	✓	Metformin 500mg tabs	16/08/201	9		Non-targeted			
G Back	é 3	2				🖌 F10	- OK 🗙 Cancel		



Target Group Selection

Please note that application changes have not currently been carried out to remove "Cardiovascular" and "Respiratory" from the list of target groups.



Therefore, we highly recommend that you review and amend the target group selected before you proceed with an MUR, as there will be some preparations that fall into more than one target group. Once a target group has been selected, it cannot be amended.

Create new MUR							-		x
	F1 - Se	lect All F2 - De-Select All F3 - Add Item]						
Obtain Consent	Filters			MUR Type					
 Written consent obtain. 	Period	Custom	¥	 Annual 	 Targete 	d Cardiovascular *			
Select Pharmacist	From	26/09/2018 To 26/09/2019	15	O Intervention	O Non-ta	Respiratory High Risk (NSAID)			
 Selected pharmacist: Test Pharmacist 	Select	Drug	High Risk (Anticoagulant)	1					
	✓	Acarbose 100mg tabs	16/08/2019 16/08/2019			High Risk (Diuretics)			
Select Drugs Selecting drugs		Ramipril 1.25mg caps				Post Discharge			
	✓	Salbutamol 100mcg/dose inhaler CFCf 200	16/08/201	19		Cardiovascular			
		Metformin 500mg tabs	16/08/201	19		Non-targeted			
	✓	Fondaparinux 2.5mg/0.5ml p/f syringe				Targeted			
Back	Ú					✓ F10	- OK	🗙 Ca	ncel

Figure 17: Removal of MUR target groups



NHS Community Pharmacist Consultation Service

From 29th October 2019, a new Advanced service – NHS Community Pharmacy Consultation Service (CPCS) – will see patients in England referred into community pharmacy through other NHS providers, such as NHS 111. This will replace the NHS Urgent Medicine Supply Advanced Service (NUMSAS) and the Digital Minor Illness Referral Service (DMIRS).

In order to claim payments, contractors should use the CPCS IT system (Sonar or PharmOutcomes) to pre-populate claim information in the MYS application monthly.

Creating Shortcuts

EHCP recommend that customers create shortcut links on their PSC applications so that these sites can be accessed quickly.

From the main ProScript Connect screen, select the [+] symbol:

ProScript Connect 25 September 2019 16:00	Search (CTRL+S)
My shortcuts 🗕 🕇	Search
Global Shortcuts Internal External Internal Web Page	Search Patient - Hide Advanced Search Advanced Search
User Shortcuts Internal External	Enter patient surname, forename, dob
Internal Web Page	No recently viewed patients
SDM Ctrl M	
Script Q	

Figure 18: Creating shortcuts

Navigate to Global Shortcuts and select Internal Web Page; complete the fields on the pop-up screen; users can even create a Hot Key that will allow quick access the website:

Add New Sho	ortcut		-		
Shortcut type	InternalWebPage ~				
Title	PharmOutcomes HotKe	ey C	trl F1		~
Preview	PharmOutcomes				
Web Address	https://pharmoutcomes.org/pharmoutcomes	5/			
Web Address	https://pharmoutcomes.org/pharmoutcomes	5/			
	✓ F1	0 - Sa	ve	🗙 Ca	nce

Figure 19: Add new shortcut

- Carry out the above for PharmOutcomes: <u>https://pharmoutcomes.org/pharmoutcomes/</u>
- Carry out the above for Sonar: <u>https://www.sonarhealth.org/sonarhealth/default.aspx</u>



Revision History

Version Number	Date	Revision Details	Author(s)
1.0	20 November 2019		Joanne Hibbert-Gorst

Contact us

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