

Community Pharmacy Contractual Framework (CPCF) 2021/2022

We are currently reviewing changes that will be required to the ProScript Connect (PSC) application in response to the Community Pharmacy Contractual Framework (CPCF) Year 3 announcements.

Until these enhancements are implemented, this page will help assist pharmacy contractors in England to meet the requirements of the CPCF through PSC.

Further information can be found on the **PSNC website**.

Gateway Criteria

New Medicines Service

This year only contractors who have claimed payment for 20 completed NMS (including the catch-up NMS) via the NHSBSA Manage Your Service (MYS) portal between 1 April 2021 to 5 January 2022 (inclusive) will be eligible for PQS payments. Any claims for NMS submitted to the NHSBSA after 5 January 2022 will not be considered for the PQS gateway.

EHCP are putting together a query to help contractors identify patients eligible for a catch-up NMS and will communicate when this is available. Changes to the application to cater for the recent changes to NMS, such as inclusion of additional eligible conditions and an update to the NMS payment calculator are being reviewed and aim to be implemented in our next major release. In the interim please refer to <u>NMS Expansion:</u> <u>September 2021</u> to support delivery of the service.

Safety Report

We would like to remind you that the **Incident Reporting** module allows you to record near misses and errors which can be used to assist you in completing this criterion. This can be accessed from the ProScript Connect menu under PMR & DISPENSING:

ProScript Connect 🔻	Search (CTRL
PMR & DISPENSING	
Overdue Scripts	F8
Redeem Owings	F2
Reprints	F6
ScriptQ	
ETP	
Incident Reporting	



Medicines Safety and Optimisation

Anticoagulant Audit

As part of this criterion, a revised audit will need to be carried out over a two-week period with a minimum of 15 patients (or four weeks if 15 patients are not achieved within two weeks).

There must be a follow-up of any patient that is referred to their prescriber to identify what actions were taken. Where a prescriber has been contacted regarding anticoagulant concerns, any subsequent actions must be followed up and documented in the patient's PMR to ensure all necessary corrective actions have been taken.

A template of the revised audit can be found in the <u>PQS guidance</u>.

The table below outlines recommendations for generating reports in ProScript Connect that may aid in the audit.

Description of conditions	EHCP Recommendations		
Has the patient been prescribed one or more anticoagulant(s)	 First, access the Patient/Drug Use Report (PDUR). a. Set the date filter for the month data is collected. Then select the following Printing Details: a. Prescribed Drug b. Dispensed Drug c. Patient Name d. Address / Nursing Home e. Date of Birth Export the report to Excel In Excel, you can use the features to filter out the items that are anticoagulants. 		
Is the patient prescribed an oral NSAID as well as the anticoagulant and is the patient also prescribed gastro-protection.	 Access the PDUR. Use the patients that appeared in the previous report: a. Select the Patient Demographics checkbox, then select the Humans checkbox. 		



	b. Add each patient that was identified as having been prescribed anticoagulants.				
	7. 3. Then select the following Printing Details:				
	a. Prescribed Drug				
	b. Dispensed Drug				
	8. c.Patient Name				
	9. d. Address / Nursing Home				
	10. e. Date of Birth				
	11. 4. Export the report to Excel. In Excel, you can use the features to filter out the items that are NSAIDs.				
	12. 5. In Excel, you can use the features to filter out the items prescribed for gastroprotection.				
	13. Access the PDUR.14. Use the patients that appeared in the anticoagulant report:a. Select the Patient Demographics checkbox, then select the Humans checkbox.				
	 Add each patient that was identified as having been prescribed anticoagulants 				
	15. Then select the following Printing Details:				
Is the patient prescribed an	a. Prescribed Drug				
antiplatelet as well as the anticoagulant? and is the natient	b. Dispensed Drug				
also prescribed gastro-protection.	c. Patient Name				
	d. Address / Nursing Home				
	e. Date of Birth				
	16. Export the report to Excel. In Excel, you can use the features to filter out the items that are NSAIDs.				
	17. In Excel, you can use the features to filter out the items prescribed for gastroprotection.				



Respiratory Domain

Personalised asthma action plans and promoting spacer device use in children prescribed pressurised metered dose inhalers (pMDIs)

The guidance below outlines the recommendations for generating the reports required in ProScript Connect:

- From the ProScript Connect menu, selecting Report Builder.
- From the Report Builder, select the SYSTEM report named QPS: Asthma Referral Report for Children Aged 5-15 Years.
- Select the [F10 Run Selected Report] button to open the report in a new tab.
- The filters are automatically set for the previous 6 months and can be adjusted if required.
- Export the report to Excel

Note that this report will only check for a spacer based on the time period selected. If the spacer device is not present in the PMR history within that period of time, the report will show that the patient has not had a spacer device and will appear with a No Spacer Device tag. We recommend that users check the full PMR history – or with the patient – to confirm if a spacer device has previously been prescribed.

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10.00	Name PARKER, Louise (Misc)	Address Rylands Asenue, Wattord, Hertfor	Doll 13/02/2012	NHS NO. N/A	contact No.	Prescriber BINTCUFFE, BJ	Surgery GARSTON MEDICAL CENTRE GARSTON MEDICAL CENTRE	Has Spacer Device	Has Personalised Asthma Action Plan	
4 5	reaction and family	shares and all started started	Line of Lines			perfective region		<u> </u>	Patients With a Spacer Device: 1 Patients Without a Spacer Device: 1	L
0.7								-	Total Patients: 2	

Inhaler technique checks for patients prescribed a new inhaler with asthma or COPD during the COVID-19 pandemic

EHCP are putting together a query to help contractors identify patients eligible for a catch-up NMS and will communicate when this is available. From this list, contractors will be able to filter on drug names to narrow the list down to inhalers.



Return of unwanted and used inhalers criterion

Part of this criterion involves the pharmacy declaration of the total number of conversations had with patients and/or their carer or representatives on the safe and environmentally friendly disposal of their inhaler.

Users will be able to add the following record to the PMR to record that a conversation took place with the patient.

Dispense New Prescription Item on FP10 Prescription 🗕 🗖 🗙							
Select Prescribed Item	pqs	• × (Add Own Drug				
 Selecting prescribed item 	Results						
	F2 PQS Audit - Safe Disposal of Inhalers		6 BRAND				
Enter Quantity							
Enter Dosage Information							
Back	Remove Favourite 🧉 🧉	🗸 F10 - S	elect 🗙 Cancel				

Users can then run the Patient/Drug Use report to identify these patients. In the report tick the Drug Details and Prescribed check box, then select F6-Add. Select PQS Audit – Safe Disposal of Inhalers then F10-Run Report.



ProScript Connect T 10 September 2021 16:50	Search (CTRL+S)	(#Č Z] Responsible Pharm	nacist Sign In User The Supervisor 🛛 🖉 🎽
My shortcuts 🕂	Search Workflow Manager Patient / Drug Use X		
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Reprints F6	Templates Date Range ✓ Save As ∎ Delete Period Last 90 Days	Options Exclude Redeemed Items	Prescribed Dispensed
Ordering F7	¥ From 12/06/2021 15 To 10/0	9/2021 13	Drug Drug Dosage Instructions
Overdue Scripts	Prescription Types [2]	File Drug Details Prescribed Drugs Dispensed Drugs	Cost
MDS Prep	All O NHS O Non-NHS	f6 - Add Categories EdR	Prescription Type
MDS Scripts Due	Veterinary FP10	PQS Audit - Safe Disposal of Inhalers	Exemption Prescription Source
SDM	Dental Private		Treatment Type
Stock Manager	Community/Practice Nurse Nurse Independent	tory selected	✓ Patient Name
MDS Manager	Pharmacist Independent Optometrist Independent	(> X C H ≤ 1 of 1 → H Q B ⊕ E ▼ Q.	Address / Nursing Home Date of Birth
F11 Script Q	Nurse Supplementary Disamariet Supplementary	A	Sex Sex
RMS	Conditions +		Carer / Owner NHS Number
Ctrl R ETP		Patient/Drug Use Report (From: 12/06/2021 To: 10/09/2021) times Total No. of Patients: 1 Total No. of Prescribers: 1 Total No. of Drugs: 1	Medical Conditions Additional Services
Ctrl E		TEST, PQS (Miss)	Profile and Characteristics
	No conditions or allergies selected	Prescribed Drug: PQS Audit - Safe Disposal of Inhalers F4 - Edit System * Quantity: 1.000 PMR Date: 10/09/2021	Ethnicity Email
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		service selected	Species
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	¢	3	
	No prescriber selected		Output to Excel File
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	Surgeries Add		
		Exemptions F5 - Edit	
		Genders Edit	
	F9 - Reset Filters		🖶 F10 - Run Report 🗙 Close

Revision History

Version Number	Date	Revision Details	Author(s)
1.0	28 September 2021		Joanne Hibbert-Gorst

Contact us

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