

# Community Pharmacy Contractual Framework (CPCF) 2021/2022

We are currently reviewing changes that will be required to the ProScript Connect (PSC) application in response to the Community Pharmacy Contractual Framework (CPCF) Year 3 announcements.

Until these enhancements are implemented, this page will help assist pharmacy contractors in England to meet the requirements of the CPCF through PSC.

Further information can be found on the [PSNC website](#).

## Gateway Criteria

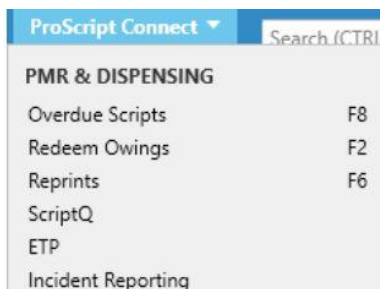
### New Medicines Service

This year only contractors who have claimed payment for 20 completed NMS (including the catch-up NMS) via the NHSBSA Manage Your Service (MYS) portal between 1 April 2021 to 5 January 2022 (inclusive) will be eligible for PQS payments. Any claims for NMS submitted to the NHSBSA after 5 January 2022 will not be considered for the PQS gateway.

EHCP are putting together a query to help contractors identify patients eligible for a catch-up NMS and will communicate when this is available. Changes to the application to cater for the recent changes to NMS, such as inclusion of additional eligible conditions and an update to the NMS payment calculator are being reviewed and aim to be implemented in our next major release. In the interim please refer to [NMS Expansion: September 2021](#) to support delivery of the service.

### Safety Report

We would like to remind you that the **Incident Reporting** module allows you to record near misses and errors which can be used to assist you in completing this criterion. This can be accessed from the ProScript Connect menu under PMR & DISPENSING:



## Medicines Safety and Optimisation

### Anticoagulant Audit

As part of this criterion, a revised audit will need to be carried out over a two-week period with a minimum of 15 patients (or four weeks if 15 patients are not achieved within two weeks).

There must be a follow-up of any patient that is referred to their prescriber to identify what actions were taken. Where a prescriber has been contacted regarding anticoagulant concerns, any subsequent actions must be followed up and documented in the patient's PMR to ensure all necessary corrective actions have been taken.

A template of the revised audit can be found in the [PQS guidance](#).

The table below outlines recommendations for generating reports in ProScript Connect that may aid in the audit.

Description of conditions	EHCP Recommendations
Has the patient been prescribed one or more anticoagulant(s)	<ol style="list-style-type: none"> <li>1. First, access the Patient/Drug Use Report (PDUR).               <ol style="list-style-type: none"> <li>a. Set the date filter for the month data is collected.</li> </ol> </li> <li>2. Then select the following Printing Details:               <ol style="list-style-type: none"> <li>a. Prescribed Drug</li> <li>b. Dispensed Drug</li> <li>c. Patient Name</li> <li>d. Address / Nursing Home</li> <li>e. Date of Birth</li> </ol> </li> <li>3. Export the report to Excel</li> <li>4. 4. In Excel, you can use the features to filter out the items that are anticoagulants.</li> </ol>
Is the patient prescribed an oral NSAID as well as the anticoagulant and is the patient also prescribed gastro-protection.	<ol style="list-style-type: none"> <li>5. Access the PDUR.</li> <li>6. Use the patients that appeared in the previous report:               <ol style="list-style-type: none"> <li>a. Select the Patient Demographics checkbox, then select the Humans checkbox.</li> </ol> </li> </ol>

	<ul style="list-style-type: none"> <li>b. Add each patient that was identified as having been prescribed anticoagulants.</li> </ul> <p>7. 3. Then select the following Printing Details:</p> <ul style="list-style-type: none"> <li>a. Prescribed Drug</li> <li>b. Dispensed Drug</li> </ul> <p>8. c. Patient Name</p> <p>9. d. Address / Nursing Home</p> <p>10. e. Date of Birth</p> <p>11. 4. Export the report to Excel. In Excel, you can use the features to filter out the items that are NSAIDs.</p> <p>12. 5. In Excel, you can use the features to filter out the items prescribed for gastroprotection.</p>
<p>Is the patient prescribed an antiplatelet as well as the anticoagulant? and is the patient also prescribed gastro-protection.</p>	<p>13. Access the PDUR.</p> <p>14. Use the patients that appeared in the anticoagulant report:</p> <ul style="list-style-type: none"> <li>a. Select the Patient Demographics checkbox, then select the Humans checkbox.</li> <li>b. Add each patient that was identified as having been prescribed anticoagulants</li> </ul> <p>15. Then select the following Printing Details:</p> <ul style="list-style-type: none"> <li>a. Prescribed Drug</li> <li>b. Dispensed Drug</li> <li>c. Patient Name</li> <li>d. Address / Nursing Home</li> <li>e. Date of Birth</li> </ul> <p>16. Export the report to Excel. In Excel, you can use the features to filter out the items that are NSAIDs.</p> <p>17. In Excel, you can use the features to filter out the items prescribed for gastroprotection.</p>

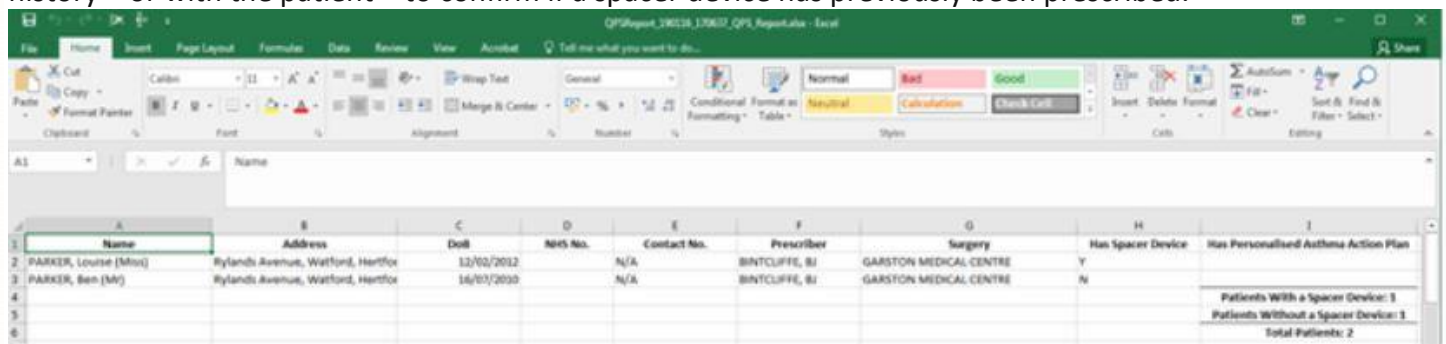
## Respiratory Domain

Personalised asthma action plans and promoting spacer device use in children prescribed pressurised metered dose inhalers (pMDIs)

The guidance below outlines the recommendations for generating the reports required in ProScript Connect:

- From the ProScript Connect menu, selecting Report Builder.
- From the Report Builder, select the SYSTEM report named *QPS: Asthma Referral Report for Children Aged 5-15 Years*.
- Select the [F10 – Run Selected Report] button to open the report in a new tab.
- The filters are automatically set for the previous 6 months and can be adjusted if required.
- Export the report to Excel

**Note** that this report will only check for a spacer based on the time period selected. If the spacer device is not present in the PMR history within that period of time, the report will show that the patient has not had a spacer device and will appear with a No Spacer Device tag. We recommend that users check the full PMR history – or with the patient – to confirm if a spacer device has previously been prescribed.



Name	Address	DOB	NHS No.	Contact No.	Prescriber	Surgery	Has Spacer Device	Has Personalised Asthma Action Plan
PARKER, Louise (Miss)	Rylands Avenue, Watford, Hertfor	12/02/2012	N/A		BINTCLIFFE, BJ	GARSTON MEDICAL CENTRE	Y	
PARKER, Ben (Mr)	Rylands Avenue, Watford, Hertfor	16/03/2000	N/A		BINTCLIFFE, BJ	GARSTON MEDICAL CENTRE	N	
							Patients With a Spacer Device: 1	Patients Without a Spacer Device: 1
							Total Patients: 2	

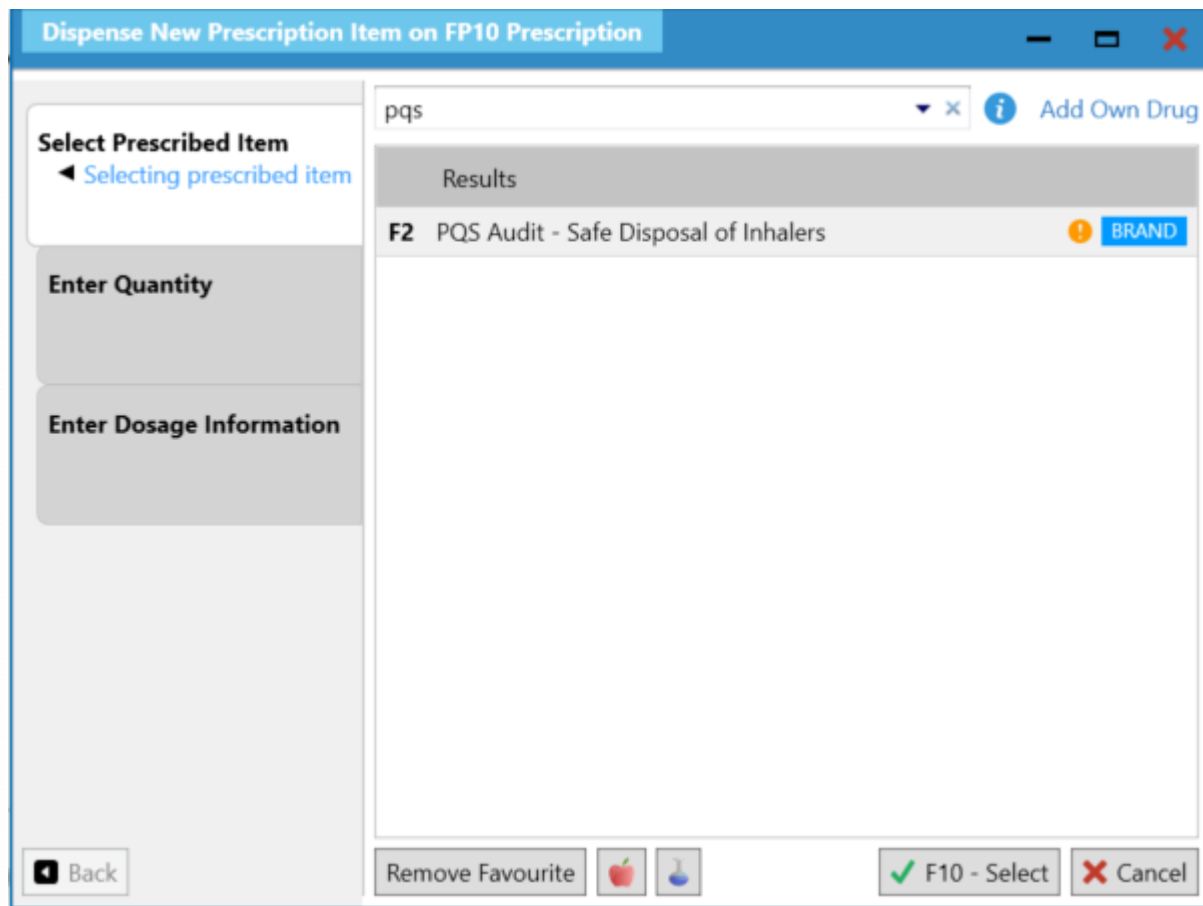
Inhaler technique checks for patients prescribed a new inhaler with asthma or COPD during the COVID-19 pandemic

EHCP are putting together a query to help contractors identify patients eligible for a catch-up NMS and will communicate when this is available. From this list, contractors will be able to filter on drug names to narrow the list down to inhalers.

## Return of unwanted and used inhalers criterion

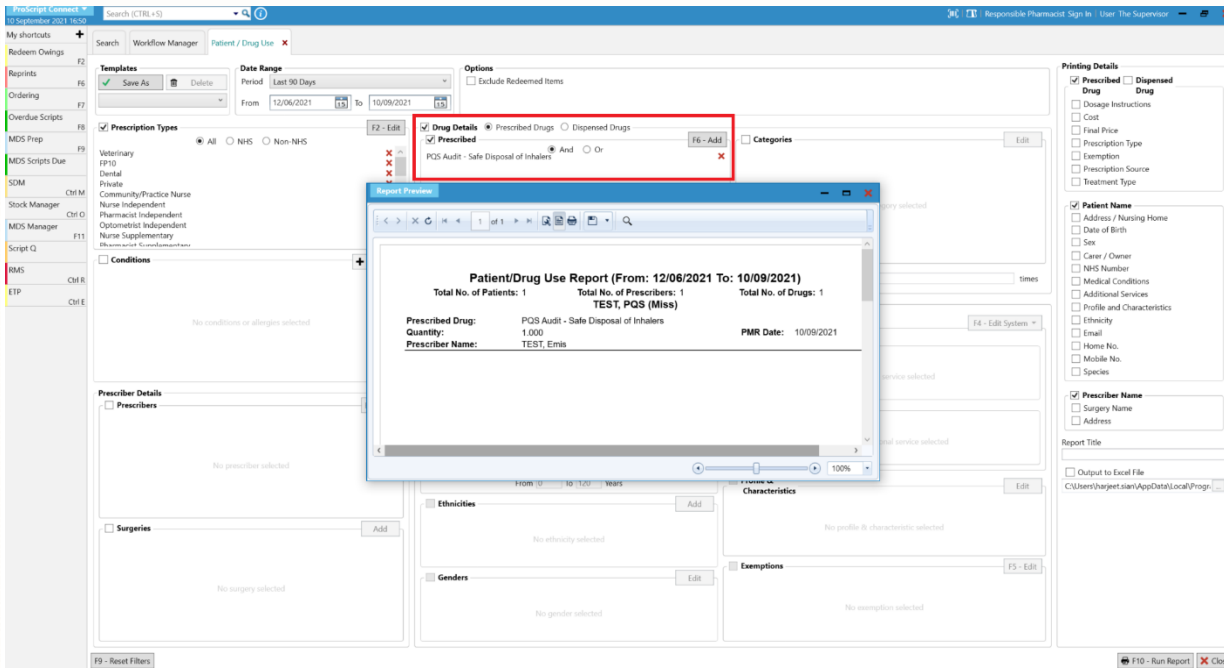
Part of this criterion involves the pharmacy declaration of the total number of conversations had with patients and/or their carer or representatives on the safe and environmentally friendly disposal of their inhaler.

Users will be able to add the following record to the PMR to record that a conversation took place with the patient.



The screenshot shows a software window titled "Dispense New Prescription Item on FP10 Prescription". On the left, there are three input fields: "Select Prescribed Item" (with a dropdown arrow and the text "Selecting prescribed item"), "Enter Quantity", and "Enter Dosage Information". At the bottom left is a "Back" button. The main area features a search bar with "pqs" entered and an "Add Own Drug" button. Below the search bar is a "Results" section containing one entry: "F2 PQS Audit - Safe Disposal of Inhalers" with a yellow warning icon and a blue "BRAND" button. At the bottom right, there are buttons for "Remove Favourite", "F10 - Select" (with a green checkmark), and "Cancel" (with a red X). There are also small icons for an apple and a flask.

Users can then run the Patient/Drug Use report to identify these patients. In the report tick the Drug Details and Prescribed check box, then select F6-Add. Select PQS Audit – Safe Disposal of Inhalers then F10-Run Report.



## Revision History

Version Number	Date	Revision Details	Author(s)
1.0	28 September 2021		Joanne Hibbert-Gorst

## Contact us

For more information contact:  
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