


Adding a New Counselling Note from the PMR

ProScript Connect enables you to add a new counselling record directly from a selected Patient Medication Record as shown below, or alternatively from the Counselling Notes Manager. A counselling note is an account of clinical advice provided to the patient on the pharmacy premises.

1. From the ProScript Connect Main Screen, search for and select the patient.
2. The Patient Medication Record displays.
3. From the Patient Medication Record, click **[Counselling Notes]** or **[F12 – Others]** > *Counselling Notes*.
4. The Counselling Notes for the selected patient displays in a pop-up window.

 You can set the Counselling Notes window to automatically display when opening the patient’s PMR by selecting the *Automatically show Counselling Notes for this patient* tick box within the Counselling Notes window.

Counselling Notes
– □ ×

+ F1 - Add Note
✎ F2 - Edit Selected Note
🖨 F3 - Print With Patient Data
🖨 F4 - Print as Anonymous Patient

 Automatically show Counselling Notes for this patient

Filters


Period: All Dates Search Wild Search 🔍

From: Select a date 15 To: Select a date 15 Show Deleted

Date Modified	Patient	Description	Action Taken

Description:

Action Taken:

 [999 999 9700] **HOLLAND, Clare Susan (Miss)** PAYING

77 Nightington Avenue, Kings Langley, Hertfordshire, WD4 5DR

DOB: 05 Jul 1974 Age: 43 years 6 months

Mobile: 07886222445

Profile & Characteristics

Addict

Elected Services


EPS Not Registered GPRV Active

Patient Compliance

Patient Id: 60081

5. From the Counselling Notes window, press **[F1 – Add Note]**.
6. A blank Add New Counselling Note pop-up window displays.
7. Enter the Description and the Action Taken.

Add New Counselling Note ✕

 HOLLAND, Clare Susan (Miss) 77 Nightington Avenue, Kings Langley, Hertfordshire, WD4 5DR	DOB 05 Jul 1974 Age 43 years 6 months	NHS EPS S ▾
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Description:

Patient came to the pharmacy with a first-degree burn on her hand, sustained after cooking. Patient advised she held hand under cold water for approximately 5 minutes, and cleaned and disinfected the burnt area, but is concerned about the pain and healing process.

Action Taken:

Patient was advised to keep the burnt area clean and covered with a sterile dressing. Dispensed a gauze bandage, and recommended paracetamol or ibuprofen for any pain. Patient has been advised to visit her GP if fever develops, if the wound becomes increasingly painful or begins leaking on the gauze, or if the wound hasn't cleared after 2 weeks.

Note Deleted

8. Press **[F10 – Save]**.
9. The Counselling Notes displays, with the newly added counselling note in the grid.

Counselling Notes

+ F1 - Add Note
F2 - Edit Selected Note
F3 - Print With Patient Data
F4 - Print as Anonymous Patient

 Automatically show Counselling Notes for this patient

Filters

Period All Dates

Wild Search

From
To
 Show Deleted

Date Modified	Patient	Description	Action Taken
19/01/2018 14:36	HOLLAND, Clare Susan (N	Patient came to the pharmacy with a first-degre...	Patient was advised to keep the burnt area clea...

Description:
 Patient came to the pharmacy with a first-degree burn on her hand, sustained after cooking. Patient advised she held hand under cold water for approximately 5 minutes, and cleaned and disinfected the burnt area, but is concerned about the pain and healing process.

Action Taken:
 Patient was advised to keep the burnt area clean and covered with a sterile dressing. Dispensed a gauze bandage, and recommended paracetamol or ibuprofen for any pain. Patient has been advised to visit her GP if fever develops, if the wound becomes increasingly painful or begins leaking on the gauze, or if the wound hasn't cleared after 2 weeks.

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10. To close the Counselling Notes window, press [ESC] or click the
11. The Patient Medication Record displays. Notice that if applicable the **[Counselling Notes (1)]** button or option now displays with the number of counselling notes for that patient in between brackets.

Revision History

Version Number	Date	Revision Details	Author(s)
1.0	17 October 2019		Joanne Hibbert-Gorst

Contact us

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