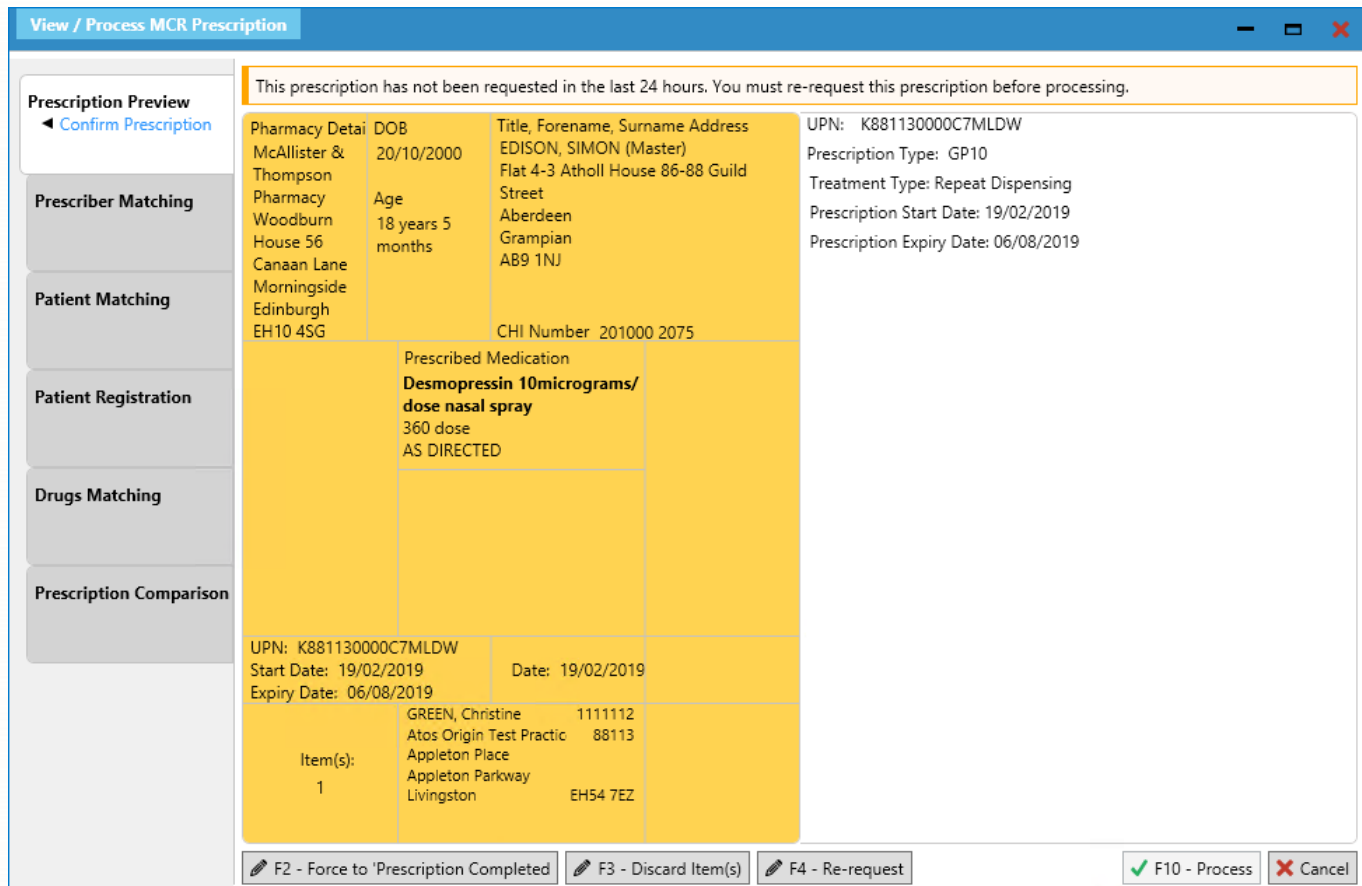


Re-Requesting an MCR Prescription

If an MCR episode has not been requested in the last 24 hours, and you are attempting to dispense it, the View / Process window will display a snippet at the top, advising you that you must re-request it. This enables you to poll ePharmacy and retrieve the latest up-to-date data regarding that specific episode, especially if it has been recently edited or cancelled by the prescriber.

1. From ePharmacy, highlight an MCR episode and press **[F4 – View / Process]**.
2. The View / Process window displays.



3. Press **[F4 – Re-request]**.
4. The Rerequesting Prescription window displays, advising you that it is retrieving the information from ePharmacy.
5. Once it has retrieved the prescription details the Rerequesting Prescription window will close.
6. The View / Process window displays, from which you can now dispense the episode.

Revision History

Version Number	Date	Revision Details	Author(s)
1.0	16 September 2019		Joanne Hibbert-Gorst

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