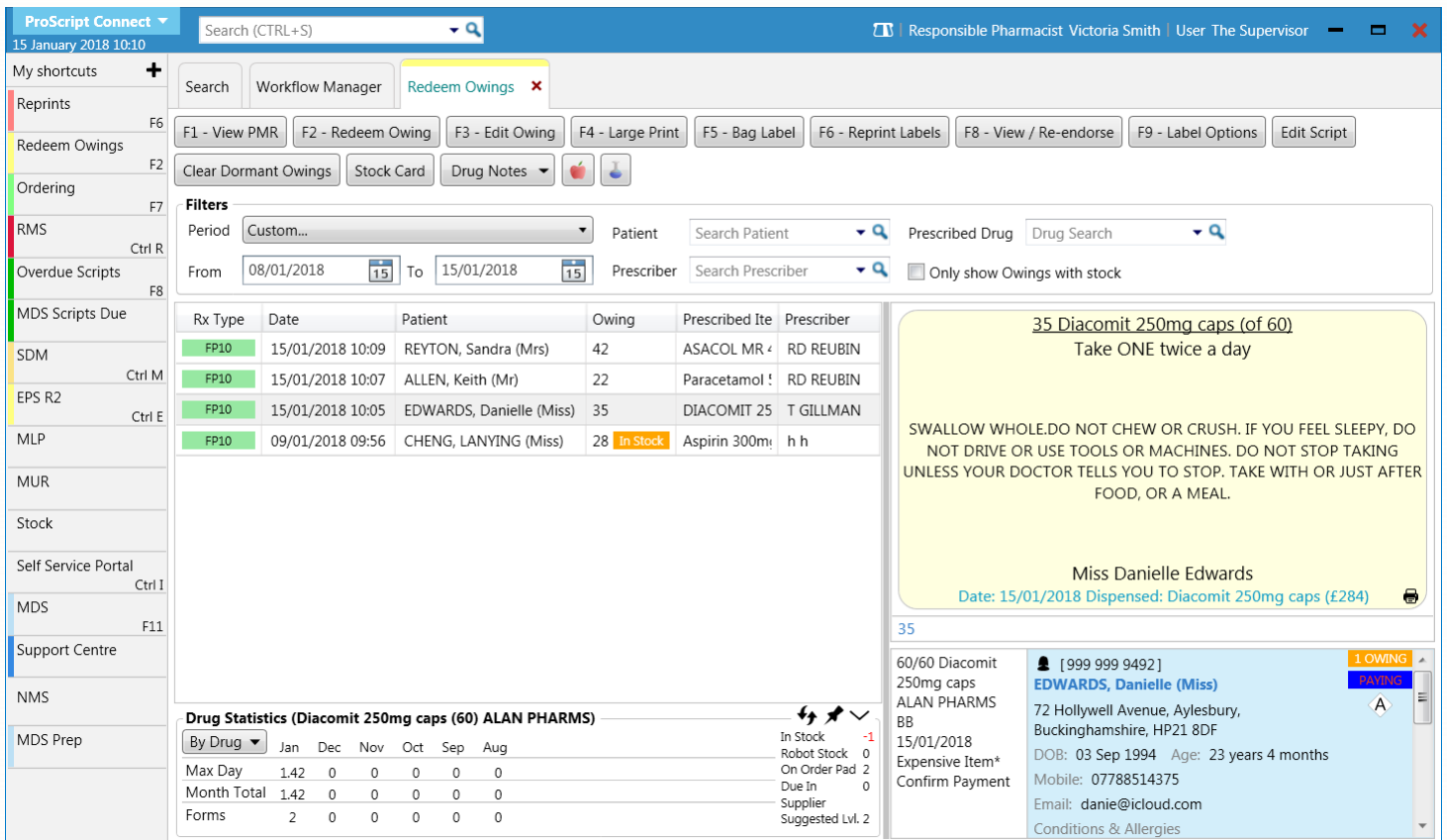# Marking an Owing as Not Given from Redeem Owings

1. From the ProScript Connect Main Screen, press **Redeem Owings F2**.
2. The Redeem Owings opens in a new tab.
3. From Reprints, highlight a prescription.

4. Press **[F2 – Redeem Owing]**.
5. The Redeem Owing window displays, with the full outstanding quantity to be redeemed in the first field.

6. Press **[F9 – Not Given]**.
7. The Redeem Owings window displays again, where the prescription no longer displays.

Revision History

Version Number	Date	Revision Details	Author(s)
1.0	17 September 2019		Joanne Hibbert-Gorst

Contact us

For more information contact:
Telephone: 0344 209 2601

A McKesson Company