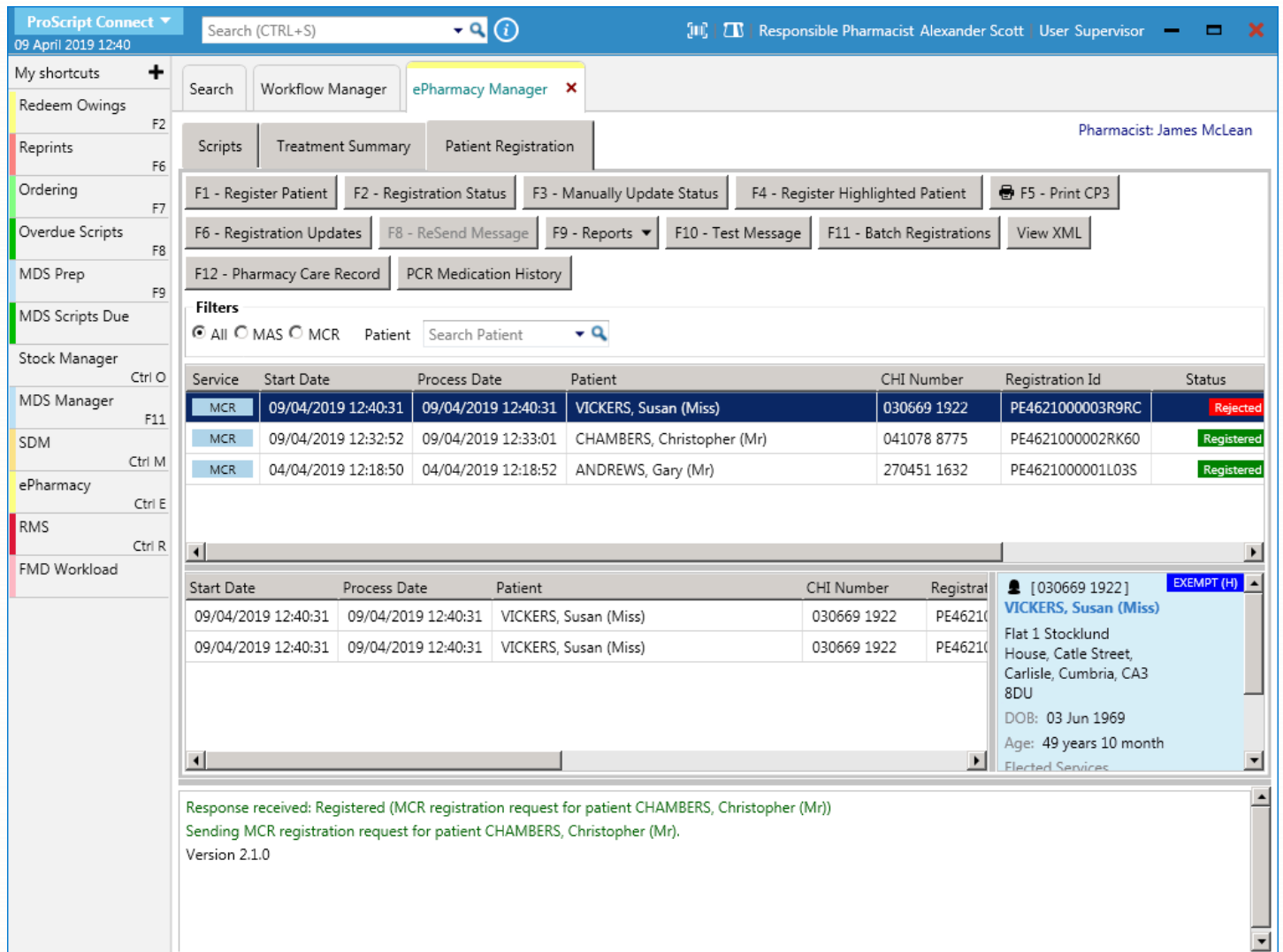


Manually Updating an MCR Registration Status

In certain cases, if ProScript Connect cannot manage to liaise with ePharmacy, the MCR patient registration may display with a rejected or pending status. This means that you will not be able to dispense MCR prescriptions for that patient. However, you can manually update the status to unlock the dispensing feature.

1. From the ePharmacy Manager window, select the *Patient Registration* tab.
2. The *Patient Registration* tab contents display.



ProScript Connect | Search (CTRL+S) | Responsible Pharmacist Alexander Scott | User Supervisor | 09 April 2019 12:40

My shortcuts: Redeem Owings (F2), Reprints (F6), Ordering (F7), Overdue Scripts (F8), MDS Prep (F9), MDS Scripts Due, Stock Manager (Ctrl O), MDS Manager (F11), SDM (Ctrl M), ePharmacy (Ctrl E), RMS (Ctrl R), FMD Workload

Search | Workflow Manager | ePharmacy Manager

Pharmacist: James McLean

Scripts | Treatment Summary | Patient Registration

F1 - Register Patient | F2 - Registration Status | F3 - Manually Update Status | F4 - Register Highlighted Patient | F5 - Print CP3

F6 - Registration Updates | F8 - ReSend Message | F9 - Reports | F10 - Test Message | F11 - Batch Registrations | View XML

F12 - Pharmacy Care Record | PCR Medication History

Filters: All MAS MCR Patient | Search Patient

Service	Start Date	Process Date	Patient	CHI Number	Registration Id	Status
MCR	09/04/2019 12:40:31	09/04/2019 12:40:31	VICKERS, Susan (Miss)	030669 1922	PE4621000003R9RC	Rejected
MCR	09/04/2019 12:32:52	09/04/2019 12:33:01	CHAMBERS, Christopher (Mr)	041078 8775	PE4621000002RK60	Registered
MCR	04/04/2019 12:18:50	04/04/2019 12:18:52	ANDREWS, Gary (Mr)	270451 1632	PE4621000001L03S	Registered

Start Date | Process Date | Patient | CHI Number | Registrat

09/04/2019 12:40:31	09/04/2019 12:40:31	VICKERS, Susan (Miss)	030669 1922	PE46210
09/04/2019 12:40:31	09/04/2019 12:40:31	VICKERS, Susan (Miss)	030669 1922	PE46210

[030669 1922] EXEMPT (H)

VICKERS, Susan (Miss)

Flat 1 Stocklund
House, Catle Street,
Carlisle, Cumbria, CA3
8DU

DOB: 03 Jun 1969
Age: 49 years 10 month
Elected Services

Response received: Registered (MCR registration request for patient CHAMBERS, Christopher (Mr))
Sending MCR registration request for patient CHAMBERS, Christopher (Mr).
Version 2.1.0

3. Highlight a patient registration in the grid marked with the **MCR** tag.
4. Press **[F3 – Manually Update Status]**.
5. The Manually Update Patient MCR Registration Status window for the selected entry displays.

Manually Update Patient MCR Registration Status

Below is the ePharmacy MCR registration status for this patient. Please select the required action to continue.

VICKERS, Susan (Miss) DOB 03 Jun 1969 CHI No 030669 1922 **EXEMPT (H)** ✓
 Flat 1 Stocklund House, Catle Street, Carlisle, Cumbria, CA3 8DU Age 49 years 10 months MCR ● MAS ●

Current Status

Status **Rejected** Request Success

Start Date 09/04/2019 12:40:31 Process Date 09/04/2019 12:40:31

Reg Id PE4621000003R9RC CHI Number 030669 1922

Change Status To

Status Registered Request Success

Start Date 09/04/2019 15 12 : 40 : 31 Process Date 09/04/2019 15 12 : 40 : 32

✓ F10 - Update ✗ Cancel

6. Select the Status you want to apply to the patient registration entry.
7. Press **[F10 – Update]**.
8. The *Patient Registration* tab contents display, with the patient registration marked as **Manual**.

ProScript Connect 09 April 2019 14:07 Search (CTRL+S) Responsible Pharmacist Alexander Scott User Supervisor

My shortcuts: Redeem Owings, Reprints, Ordering, Overdue Scripts, MDS Prep, MDS Scripts Due, Stock Manager, MDS Manager, SDM, ePharmacy, RMS, FMD Workload

Workflow Manager: ePharmacy Manager

Pharmacist: James McLean

Scripts | Treatment Summary | Patient Registration

F1 - Register Patient | F2 - Registration Status | F3 - Manually Update Status | F4 - Withdraw Highlighted Patient | F5 - Print CP3

F6 - Registration Updates | F8 - ReSend Message | F9 - Reports | F10 - Test Message | F11 - Batch Registrations | View XML

F12 - Pharmacy Care Record | PCR Medication History

Filters: All MAS MCR Patient Search Patient

Service	Start Date	Process Date	Patient	Registration Id	Status	Request Type
MCR	09/04/2019 12:48	09/04/2019 12:48	VICKERS, Susan (Miss)	PE4621000005KK56	Registered	Manual Request Success
MCR	09/04/2019 12:32	09/04/2019 12:33	CHAMBERS, Christopher (Mr)	PE4621000002RK60	Registered	Request Success
MCR	04/04/2019 12:18	04/04/2019 12:18	ANDREWS, Gary (Mr)	PE4621000001L03S	Registered	Request Success

Start Date	Process Date	Patient	CHI Number	Regis
09/04/2019 12:48:12	09/04/2019 12:48:12	VICKERS, Susan (Miss)	030669 1922	PE46
09/04/2019 12:48:12	09/04/2019 12:48:12			PE46
09/04/2019 12:48:12	09/04/2019 12:48:11	VICKERS, Susan (Miss)	030669 1922	PE46
09/04/2019 12:48:06	09/04/2019 12:48:06	VICKERS, Susan (Miss)	030669 1922	EE46
09/04/2019 12:48:06	09/04/2019 12:48:05	VICKERS, Susan (Miss)	030669 1922	EE46

Response received: Registered (MCR registration request for patient CHAMBERS, Christopher (Mr))
 Sending MCR registration request for patient CHAMBERS, Christopher (Mr).
 Version 2.1.0

EXEMPT (H)
 VICKERS, Susan (Miss)
 Flat 1 Stocklund House, Catle Street, Carlisle, Cumbria, CA3 8DU
 DOB: 03 Jun 1969
 Age: 49 years 10 month
 Elected Services

Revision History

Version Number	Date	Revision Details	Author(s)
1.0	16 September 2019		Joanne Hibbert-Gorst

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