

Dispensing an Instalment of an MCR Prescription

You can dispense instalments of a serial MCR prescription from the ePharmacy Manager.

- 1. From the ePharmacy Manager, notice the *Scripts* tab is selected by default.
- 2. You can toggle ePharmacy to only display MCR prescriptions by selecting the *MCR* menu item from the *Service* dropdown menu. This will restrict the grid view to MCR prescriptions.

The **[F3 – Workload 'X' Days]** button on ProScript has been replaced by two fields in the filters section, which enable you to display prescription due by a specific date, or due to expire by a specific date.

ProScript Connect ▼ 10 April 2019 09:42	Search (CTRL+S) - Q (i) (III) CTRL+S) - Q (i)	×								
My shortcuts +	Search Workflow Manager Pharmacy Manager ×									
F2 Reprints	Scripts Treatment Summary Patient Registration	th								
F6 Ordering F7	F1 - View PMR F2 - View / Process F4 - Claim F5 - Claim Cancellation F6 - Batch Functions V F9 - Resend Abandon F10 - MAS V									
Overdue Scripts F8	Fill -Print CP4 F12 - Manually Update Status Edit MCR Item Patient Centric View View XML Reports CPS Report Edit Additional Information									
MDS Prep F9	● All ○ ETP ○ CPS Service MCR ▼ Patient Search Patient ▼ Prescription expiring by Select a date 15 Due By Select a date 1	5								
MDS Scripts Due	Status All Show Kequires Attention Show Controlled Drugs Show Abandoned Scripts Clear Filters									
SDM Ctrl M	Service Type Service Date Added Patient CHI Number UPN									
Stock Manager	MCR 19/02/2019 11:17:47 EDISON, SIMON (Master) 201000 2075 K881130000C7MLDW	1								
Ctrl O MDS Manager	MCR 19/02/2019 11:17:40 EDISON, SIMON (Master) 201000 2075 K881130000C64MLK	1								
F11										
Ctrl E										
RMS Ctrl R										
FMD Workload										
		>								
	Prescribed Item(s) Prescription History MCR Dispense Episode Item(s)									
	Item No. Drug Description Quantity Dosage E: Flat 4/3 Atholi House,									
	1 Desmopressin 10micrograms/dose nasal spray 360 dose AS DIRECTED Due On 19/02/2019 0 Aberdeen, AB9 1NJ									
	C DOB: 20 Oct 2000	~								
	Version 2.1.0									

- 3. Highlight an MCR prescription marked as New.
- 4. Press [F2 View / Process].



ProScript Con 10 April 2019 09:4	nect 🔻 6	Search (CTRL+S) - Q	()	() (11 5 R	esponsible Pharmacist Victo	oria Smith User Supervisor 🗕	- x	
My shortcuts	+	Course Wordefler	- Managara						
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SDM	Ctrl M	Service Type Se	rvice Date Added	Patient	CHI Number	UPN	Status Request	Гуре	
Stock Manager	Curiwi	MCR	19/02/2019 11:17:47	7 EDISON, SIMON (Master)	201000 2075	K881130000C7MLDW	Due On 19/02/2019 New Request Su	iccess	
MDS Manager	Ctrl O	MCR	19/02/2019 11:17:40	EDISON, SIMON (Master)	201000 2075	K881130000C64MLK	Due On 19/02/2019 New Request Su	Iccess	
mbo manager	F11								
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		Prescribed Item(s)	Prescription History MC	R Dispense Episode Item(s)			L [201000 2075] EDISON, Simon (Mr)	<mark>РТ (В)</mark> 🔨	
		Item No. Drug D	escription	Quantity	Dosa	ge	Flat 4/3 Atholl House, 86-88 Guild Street	=	
		1 Parace	tamol 250mg/5ml oral sus	pension sugar free 1800 ml	5ML	QID WHEN REQUIRED Due	On Aberdeen, AB9 1NJ		
		<		ш			> DOB: 20 Oct 2000	~	
		Version 210					The rovens smonths		
		VCI3IUII 2,1.0							

Reviewing the Prescription Preview

1. The View/Process MCR Prescription window displays.





Don't forget to enter the quantity you want to dispense against each of the items.

- 2. You can either:
 - Press **[F2 Force to Prescription Completed]** to complete the prescription at this instalment interval. No further instalments will be received for the items on the prescription.
 - Press [F3 Discard item(s)] to stop further instalments of an item if the Discard box is ticked against the item in the prescription preview window.
 - Press **[F4 Re-request]** to re-request the prescription from ePharmacy.
 - Press [F10 Process] to process the prescription normally.
- 3. To start the dispensing process, press [F10 Process].

Matching the Prescriber

The system will automatically attempt to match the prescriber details from the prescription with existing prescriber details on the system. If a discrepancy is flagged, you will be prompted to:

- Press [F1] to accept with no changes made
- Press [F2] to save any changes

Matching the Patient

The system will automatically attempt to match the patient details from the prescription with existing patient details on the system. If a discrepancy is flagged, you will be prompted to:



- Press [F1] to accept with no changes made
- Press [F2] to save any changes
- Press [F3] to search for and select another patient
- Press [F4] to add the patient as a new patient record

If a patient with the same surname is found, but is not a match for the patient you are processing, you'll have the opportunity to press **[F1 – Add Patient]** which will open a pre-populated Add New Patient window with all the details from the eAMS script. Edit and update as necessary, and press **[F10 – Save]**.

Matching the Drug

The system will automatically attempt to match the drug you want to dispense. If it cannot automatically select the drug, you will be prompted to search for and select the relevant item as per the drug details written on the prescription by pressing **[F10** – **Select]**.

Comparing the Prescription

The system will compare the prescription you are attempting to dispense with whatever you have dispensed last time around.

View / Process MCR Prescription				-	🗢 🗙
Prescription Preview	This Script			Last Medication from PMR	
Process	1) Paracetamol 250mg/5ml oral susp SF 300 ml	(⊗	NEW ITEM	
Prescriber Matching Prescribing Organisation found by registration number Prescriber not found Prescriber selected manually	SML QIU WHEN REQUIRED				
✓ Prescriber match confirmed					
Patient Matching Patient found by CHI Number Patient match confirmed					
Patient Registration					
Drugs Matching Drug matched for item 1 Paracetamol 250mg/5ml oral susp SF					
Prescription Comparison Compare previous medication					
	F2 - Process This Script	F5 - Process each it last medic	tem using the ation	F9 - Process each item using the last medication (quick dispense)	🗙 Cancel

You will be prompted to:

- Press [F2] to process the prescription manually, and review the quantity and dosage against each item
- Press [F5] to process each item using what was last dispensed on the PMR



• Press [F9] to fast-track through the dispensing process for items last dispensed on the PMR

If the item was not previously dispensed, the only available option is **[F2 – Process This Script]**.

Dispensing the Prescription

1. If you have pressed **[F2 – Process This Script]**, the Dispense Prescription window displays. Notice the item has been preselected and the *Enter Quantity* tab is selected by default.

Dispense MCR prescription		×
Item 1) Paracetamol 250mg/5ml oral susp SF		
Select Prescribed Item Preselected Paracetamol 250mg/5ml oral susp SF	Enter Quantity Required 300 👔	
Enter Quantity Entering quantity		
Enter Dosage Information		
Back	✓ F10 - OK 🗙 Car	ncel

- 2. Review/edit the quantity and press [F10 OK].
- 3. The *Enter Dosage Information* tab is selected.
- 4. Review/edit the dosage information and press [F10 OK].

If applicable, medication warnings linked to the specific item you have just dispensed will display in a pop-up window. Press **[F10 – Confirm]** to dismiss it.

5. The system will prompt you to repeat that process for each of the items on the prescription.

Endorsing the Prescription

1. The item(s) display in the first quadrant of the PMR, ready to be endorsed.



ProScript Connect 🔻	Search (CTRL+S) - 🔍 🕡 💷 🗍 Responsible Pharmacist Victoria Smith User Supervisor 🗕 🗖 🗶								
10 April 2019 09:52									
My shortcuts 🕂	Search Workflow Manager ePharmacy Manager × EDISON, SIMON (Master) ×								
Redeem Owings F2									
Reprints F6	LEDISON, SIMON (Master) Flat 4-3 Atholl House 86-88 Guild Street, Aberdeen, Grampian, AB9 1NJ Age 18 years 5 months MCR ● MAS ●								
Ordering F7	Patient Medication Record Patient Summary View Compliance								
Overdue Scripts									
MDS Prep	F1 Patient F2 Create F3 Product F4 Change F5 Change F6 Next F7 Add To F8 Last F9 Label F11 Start Details F2 Owing F3 Choice F4 Dose F5 Change Change F6 Next F7 Add To F8 Last F9 Options F11 Start								
MDS Scripts Due	Additional Endorsements Stock Card Edit Warnings Patient Centric View Pharmacy Care Record PTS Drug Notes								
SDM	Incident Report 🔻 Counselling Notes Interventions Record Measurements 🗨 🍯 👗 Stock Merge								
Ctri M	CREAL CREAL Criticity Task Barretian 200ml Decastamed 350mg/Employal such SE								
Stock Manager	GP10 GREEN, C (Atos Origin lest Practice)								
Ctrl O MDS Manager	Item 1 - 300ml Paracetamol 250mg/5ml oral susp § ND Move Up Delete								
F11	ENTER - Add New Item								
ePharmacy Ctrl E	NOT MORE THAN 4 DOSES IN 24 HOURS. WARNING: CONTAINS								
RMS	PRODUCTS.TALK TO A DOCTOR AT ONCE IF YOU TAKE TOO MUCH,								
Ctrl R	EVEN IF YOU FEEL WELL. SHAKE WELL BEFORE USE.								
FMD Workload									
	Master SIMON EDISON								
	Show/Hide Details Group By: Drug 🔻 100ml 100ml 100ml								
	Quantity Dispensed Product Choice Pin Code R S DT Reimbursement Drug Information Patient Information								
	200 Pararetamol 250mo/5ml oral susp SF (100ml) ∆4L 1167071								
	Calcol Six Plus 250mg/Sml oral sup St (100m) Add 1100011 Price: (500ml) £2.48 have been prescribed. Please check prescription								
	Calpor six rius z sonig/ similar susp sr (source ssaves) - BNF Classification: and/or PMR.								
	Drug Statistics (Consolidated)								
	By Family Apr Mar Feb Jan Dec Nov In Stock 0 Paracetamol 250mo/5ml of pocket expenses. You CANNOT claim Broken								
	Max Day 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0								
	Month Total 0 0 0 0 0 0 Uberele 0								
	Forms 0 0 0 0 0 0 Suggested Lvl. 0								

- 2. Press [F8 Last Item].
- 3. The Prescription Type preview displays.



Prescription Type:	GP10 dispensed on 10/04/2019 at 09:51	– – ×					
DOB 20/10/2000 Age 18 years 5 months	EDISON, SIMON (Master) Flat 4-3 Atholl House 86-88 Guild Street Aberdeen Grampian AB9 1NJ [201000 2075]	McAllister & Thompson Pharmacy Woodburn House 56 Canaan Lane Morningside Edinburgh EH10 4SG 4621					
100ml 100ml 100ml	300ml Paracetamol 250mg/5ml oral susp SF 5ML QID WHEN REQUIRED	100 Paracetamol 250mg/5ml oral susp SF					
Exemption B	GREEN, C Atos Origin Test Practice						
Evidence Seen	3 Appleton Place Appleton Parkway Livingston						
Professional Fees 1	West Lothian EH54 7EZ						
Requires Attention Prescription notes							
F7 - Don't Print Labels							
✓ Print Bag Label Prescription is clinically checked							
F2 - Compare 💙 F10 - Save 🗙 Cancel							

4. Press [F10 – Save].

- 5. The system will automatically generate and print the endorsement, label(s), bag label and tracking label.
- 6. The ePharmacy Manager displays, with the next due date Due On DD/MM/YYYY of the serial prescription in the grid.

If all instalments have been dispensed, the MCR prescription will be marked as Completed.



ProScript Connect 10 April 2019 09:54	▼	Search (CTRL+	+S) 🗸	۹ (ز)		())) 🏧 Re	sponsible Pharmacist Vic	toria Sm	nith User Superviso	r — 🗖 🗙
My shortcuts	•	Search Workf	flow Manager ePharm	acy Manager 🗙						
Redeem Owings F	2								Pharmac	ist: Victoria Smith
Reprints F	6	Scripts Treatme	ent Summary Patient Re	gistration						1
Ordering F	7	F1 - View PMR	F2 - View / Process	F4 - Claim	F5 - Claim (Cancellation	F6 - Batch Functions V	F9 - R	esend Abandon	F10 - MAS 🔻
Overdue Scripts F	8	Filters	F12 - Manually Update	Edit MCR Iter	n Patient	Centric View	View XML Reports	CPS Re	port Edit Addition	al Information
MDS Prep	9	● AII ○ ETP ◯	CPS Service MCR	▼ Patient	Search Pa	atient 🔹	Prescription expiring	ng by	Select a date 15	Due By Select a
MDS Scripts Due		Status All		▼ Show Requi	res Attentic	on 🗌 Show C	ontrolled Drugs 🗌 Sho	w Aban	doned Scripts Clear	Filters
SDM Ctrl I		Service Type	Service Date Added	Patient		CHI Number	UPN		Status	Request Type
Stock Manager		MCR	10/04/2019 09:4	7:30 EDISON, SIMON	(Master)	201000 2075	K881130000C64MLK	Due O	n 08/05/2019 New	Request Succes
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ePharmacy	-									
RMS (tri										
FMD Workload										
		<								>
		Prescribed Item((s) Prescription History	MCR Dispense Episode	ltem(s)				L [201000 2075]	EXEMPT (B)
		Item No. Drug	g Description		Quantity	Dosag	je		Flat 4/3 Atholl House	e, ≡
		1 Para	acetamol 250mg/5ml oral	suspension sugar free	1800 ml	5ML 0	QID WHEN REQUIRED	ue On	Aberdeen, AB9 1NJ	
		<		Ш				>	Age: 18 years 5 mor	nths 👻
		Response receive Sending MCR reg	d: Registered (MCR regist jistration request for patie	tration request for patie ent EDISON, SIMON (Ma	nt EDISON, aster).	SIMON (Maste	er))		(2011222222CC 11 11 //	^ ~

Revision History

Version Number	Date	Revision Details	Author(s)	
1.0	16 September 2019		Joanne Hibbert-Gorst	

Contact us

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