

## **Creating an MCR Owing After Dispensing**

- 1. From the ePharmacy Manager *Scripts* tab, highlight a prescription marked as MCR.
- 2. The bottom section of the screen includes three tabs:
  - Prescription Item(s), which lists items to be dispensed for this instalment
  - Prescription History, which displays a history of prescription statuses for that serial prescription
  - MCR Dispense Episode Item(s), which lists items which have already been dispensed against that serial prescription
- 3. Click the MCR Dispense Episode Item(s) tab and highlight the item for which you want to create an owing.

| ProScript Con<br>10 April 2019 14:5                                  | nect 🔻   | Search (CTRL+S)   | <del>,</del> Q (        | <b>)</b> i                 | 🕂   🎞   Responsible Ph | armacist Victoria Smit            | th   User Supervisor 🗕 🗖 🗙      |  |
|--|--|---|-------------------------|----------------------------|------------------------|-----------------------------------|---------------------------------|--|
| My shortcuts   | +  |   |                         |                            |                        |                                   |                                 |  |
| Redeem Owing:  | 5  | Search Workflow M   | anager ePharmacy M      | anager 🗙                   |                        |                                   |                                 |  |
| Reprints   | F2   | Scripts Treatment Sun   | nmary Patient Registrat | tion                       |                        |                                   | Pharmacist: Victoria Smith      |  |
| F6<br>Ordering<br>F7   |  | F1 - View PMR F2 - View / Process F4 - Claim F5 - Claim Cancellation F6 - Batch Functions V F9 - Resend Abandon F10 - MAS V                             |                         |                            |                        |                                   |                                 |  |
|  |  | 🖶 F11 - Print CP4   F12 - Manually Update Status   Edit MCR Item   Patient Centric View   View XML   Reports   CPS Report   Edit Additional Information |                         |                            |                        |                                   |                                 |  |
| Overdue Scripts  | F8 Filters   |   |                         |                            |                        |                                   |                                 |  |
| MDS Prep   | FQ   | ● AII ○ ETP ○ CPS   | Service MCR             | ▼ Patient Search Patie     | ent 🔹 🔍 Prescri        | ption expiring by Se              | elect a date 15 Due By Select a |  |
| MDS Scripts Du   | e  | Status All  | •                       | Show Requires Attention    | Show Controlled Dru    | ugs 🗌 Show Abando                 | oned Scripts Clear Filters      |  |
| SDM  |  | Service Type Service  | Date Added              | Patient                    | CHI Number             | UPN                               | Status                          |  |
| Stock Manager  | Ctrl M   | MCR   | 10/04/2019 09:57:58     | EDISON, SIMON (Master)     | 201000 2075            | K881130000C7MLD                   | Due On 08/05/2019 New           |  |
| Stock Manager  | Ctrl O   | MCR   | 10/04/2019 09:47:30     | EDISON, SIMON (Master)     | 201000 2075            | K881130000C64ML                   | K Due On 05/06/2019 New         |  |
| MDS Manager  | F11  |   |                         |                            |                        |                                   |                                 |  |
| ePharmacy  |  |   |                         |                            |                        |                                   |                                 |  |
| RMS  | Ctrl E   |   |                         |                            |                        |                                   |                                 |  |
| END Westless   | Ctrl R   |   |                         |                            |                        |                                   |                                 |  |
| FIND Workload  |  |   |                         |                            |                        |                                   |                                 |  |
|  |  |   |                         |                            |                        |                                   |                                 |  |
|  |  |   |                         |                            |                        |                                   |                                 |  |
| Prescribed Item(s) Prescription History MCR Dispense Episode Item(s) |  |   | E                       | (201000 2075) CAMPI (6) A  |                        |                                   |                                 |  |
|  |  | Date Added  | Episode Drug Desc       | ription                    |                        |                                   | Master)                         |  |
|  |  | 10/04/2019 14:42:22   | 2 of 6 Paracetan        | nol 250mg/5ml oral susp SF |                        | 8                                 | 6-88 Guild Street,              |  |
|  |  | 10/04/2019 09:54:14   | 1 of 6 Paracetan        | nol 250mg/5ml oral susp SF |                        | A                                 | berdeen, Grampian,<br>89 1NJ    |  |
|  |  |   |                         |                            |                        | D                                 | OB: 20 Oct 2000                 |  |
|  |  |   |                         |                            |                        | A                                 | ge: 18 years 5 months           |  |
|  |  |   |                         |                            |                        |                                   |                                 |  |
|  | Response received: ePharmacy: 1000 - INFORMATION: electronic payment claim ref: D04621000003HNSR successfully received. (Code 1000) (MCR claim request<br>for UPN K881130000C64MLK, ItemId 1, Repeat Number 1) |   |                         |                            |                        | d. (Code 1000) (MCR claim request |                                 |  |
|  |  |   |                         | -7                         |                        |                                   | ~                               |  |

- 4. Highlight the item and click [Edit MCR Item].
- 5. The Edit Prescription window displays.



| Edit EDISON, SIMON (Master)'s Prescription Dispensed on 10/0                          | 4/2019 — 🗖 🗙  |  |  |  |  |
|---|---|--|--|--|--|
| This is a MCR prescription.<br>Paracetamol 250mg/5ml oral susp SF - Status: Dispensed |   |  |  |  |  |
| Prescriber: GREEN, Christine (Atos Origin Test Practice) Change Prescriber            |   |  |  |  |  |
| Patient Exemption: 🛚 🔻 is 16, 17 or 18 and in fulltime education 👔 🗌 Evidence Seen    |   |  |  |  |  |
| Prescription Tracking Status: Prescription dispensed on 10/04/2019 14:42:22           |   |  |  |  |  |
| Requires Attention Prescription Notes   |   |  |  |  |  |
| Prescription Items  | Prescribed Item Details   |  |  |  |  |
| 1) 300ml Paracetamol 250mg/5ml oral susp SF 5ML QID WHEN                              | F1 - Change Prescribed Qty     F2 - Change Dosage     F3 - Change Prescribed Item |  |  |  |  |
|   | Prescribed Paracetamol 250mg/5ml oral susp SF                                     |  |  |  |  |
|   | Quantity 300ml  |  |  |  |  |
|   | Dosage 5ML QID WHEN REQUIRED  |  |  |  |  |
|   | Dispensing Details  |  |  |  |  |
|   | F5 - Change Dispensed Qty     F6 - Change Dispensed Item     F7 - Not Given       |  |  |  |  |
|   | 300ml Paracetamol 250mg/5ml oral susp SF (100ml) AAH (£1.19) 10/04/2019 14:42     |  |  |  |  |
| Endorsement   |   |  |  |  |  |
|   | Additional Endorsements   |  |  |  |  |
|   | 100<br>Descetamed 250mg/5ml eval gues SE  |  |  |  |  |
|   | Paracetamoi 200mg/ 5mi orai susp 5r   |  |  |  |  |
| Reason for Change *   |   |  |  |  |  |
| Select Edit Reason  |   |  |  |  |  |
| Delete Entire Prescription   Last edited on 10/04/2019 at 14:55 b                     | y Supervisor F10 - Save Cancel  |  |  |  |  |

- 6. Highlight the item for which you want to create an owing and press **[F5 Change Dispensed Qty]**.
- 7. A Change Dispensed Quantity pop-up window displays.



- 8. Input the quantity you want to dispense now in the field and press [F10 OK].
- 9. You are returned to the Edit Prescription window, where the item displays with an X OWING tag.



| Edit EDISON, SIMON (Master)'s Prescription Dispensed on 10/0                          | 4/2019 — 🗖 🗙  |  |  |  |  |
|---|---|--|--|--|--|
| This is a MCR prescription.<br>Paracetamol 250mg/5ml oral susp SF - Status: Dispensed |   |  |  |  |  |
| Prescriber: GREEN, Christine (Atos Origin Test Practice) Change Prescriber MCR        |   |  |  |  |  |
| Patient Exemption: 🛛 💌 is 16, 17 or 18 and in fulltime education 👔 🗌 Evidence Seen    |   |  |  |  |  |
| Prescription Tracking Status: Prescription dispensed on 10/04/20                      | )19 14:42:22  |  |  |  |  |
| Requires Attention Prescription Notes   |   |  |  |  |  |
| Prescription Items  | Prescribed Item Details   |  |  |  |  |
| 1) 300ml Paracetamol 250mg/5ml oral susp SF 150ml OWING 5                             | F1 - Change Prescribed Qty F2 - Change Dosage F3 - Change Prescribed Item 🗎 F4 - Delete       |  |  |  |  |
|   | Prescribed Paracetamol 250mg/5ml oral susp SF   |  |  |  |  |
|   | Quantity 300ml  |  |  |  |  |
|   | Dosage 5ML QID WHEN REQUIRED  |  |  |  |  |
|   | Dispensing Details  |  |  |  |  |
|   | F5 - Change Dispensed Qty F6 - Change Dispensed Item F7 - Not Given                           |  |  |  |  |
|   |   |  |  |  |  |
|   | 150ml         Paracetamol 250mg/5ml oral susp SF (100ml) AAH (£1.19)         10/04/2019 14:42 |  |  |  |  |
|   | Endorsement   |  |  |  |  |
|   | Additional Endorsements   |  |  |  |  |
|   | 100 🗸   |  |  |  |  |
| Reason for Change *       Select Edit Reason       V   Edit Reason                    |   |  |  |  |  |
| Delete Entire Prescription   Last edited on 10/04/2019 at 14:55 b                     | y Supervisor 🗸 F10 - Save 🗶 Cancel  |  |  |  |  |

- 10. Select a *Reason for Change*, enter an *Edit Reason*, and press **[F10 Save]**.
- 11. ProScript Connect will generate an owing label for the edited quantity.
- 12. The ePharmacy Manager *Scripts* tab displays, where the item displays as OWING and Script Edited in the *MCR Dispense Episode Item(s)* section at the bottom of the window.



| ProScript Connect ▼<br>10 April 2019 16:07 | Search (CTRL+S) - Q   | ) ( <b>1</b> 2) (12)         | Responsible Pharmacist Victoria S | mith   User Supervisor 🗕 🗖 🗙                 |  |  |
|--|---|------------------------------|-----------------------------------|--|--|--|
| My shortcuts 🛛 🕇                           |   | J                            |                                   |  |  |  |
| Redeem Owings<br>F2                        | Search Workflow Manager Pharmacy Manager ×  |                              |                                   |  |  |  |
| Reprints                                   | Scripts Treatment Summary Patient Registration  |                              |                                   |  |  |  |
| Ordering<br>F7                             | F1 - View PMR F2 - View / Process F4 - Claim F5 - Claim Cancellation F6 - Batch Functions V F9 - Resend Abandon F10 - MAS V   |                              |                                   |  |  |  |
| Overdue Scripts<br>F8                      | F11 - Print CP4     F12 - Manually Update Status     Edit MCR Item     Patient Centric View     View XML     Reports     CPS Report     Edit Additional Information   |                              |                                   |  |  |  |
| MDS Prep<br>F9                             | All O ETP O CPS Service MCR     Patient Search Patient      Patient Patient      Prescription expiring by Select a date      Due By Select a  |                              |                                   |  |  |  |
| MDS Scripts Due                            | Status All 🔻  | Show Requires Attention Show | v Controlled Drugs 🗌 Show Aba     | ndoned Scripts Clear Filters                 |  |  |
| SDM Ctrl M                                 | Service Type Service Date Added   | Patient                      | CHI Number UPN                    | Status                                       |  |  |
| Stock Manager                              | MCR 10/04/2019 09:47:30   | EDISON, SIMON (Master)       | 201000 2075 K881130000C64         | MLK Due On 05/06/2019 New                    |  |  |
| Ctrl O                                     | MCR 10/04/2019 09:57:58   | EDISON, SIMON (Master)       | 201000 2075 K881130000C7N         | LDW Due On 08/05/2019 New                    |  |  |
| MDS Manager<br>F11                         |   |                              |                                   |  |  |  |
| ePharmacy<br>Ctrl E                        |   |                              |                                   |  |  |  |
| RMS<br>Ctrl R                              |   |                              |                                   |  |  |  |
| FMD Workload                               |   |                              |                                   |  |  |  |
|  |   |                              |                                   |  |  |  |
|  | Prescribed Item(s) Prescription History MCR   | L [201000 2075] EXEMPT (B) A |                                   |  |  |  |
|  | Date Added Episode Drug Desc  | ription                      | Qua                               | (Master)                                     |  |  |
|  | 10/04/2019 14:42:22 2 of 6 Paracetam  | iol 250mg/5ml oral susp SF   | OWING Script Edited 300           | Flat 4-3 Atholl House<br>86-88 Guild Street. |  |  |
|  | 10/04/2019 09:54:14 1 of 6 Paracetam  | iol 250mg/5ml oral susp SF   | 300                               | Aberdeen, Grampian,<br>AB9 1NJ               |  |  |
|  |   |                              |                                   | DOB: 20 Oct 2000                             |  |  |
|  |   |                              |                                   | Age: 18 years 5 months                       |  |  |
|  | III   | Elected Services             |                                   |  |  |  |
|  | Response received: ePharmacy: 1000 - INFORMATION: electronic payment claim ref: D04621000003HNSR successfully received. (Code 1000) (MCR claim request for UPN K881130000C64MLK, ItemId 1, Repeat Number 1) |                              |                                   |  |  |  |

You can also create an owing after dispensing an MCR prescription from reprints

## **Revision History**

| Version Number | Date              | Revision Details | Author(s)            |
|----------------|-------------------|------------------|----------------------|
| 1.0            | 16 September 2019 |                  | Joanne Hibbert-Gorst |
|                |                   |                  |                      |
|                |                   |                  |                      |

## **Contact us**

For more information contact: **Telephone: 0344 209 2601** 

Not to be reproduced or copied without the consent of AAH Pharmaceuticals Limited 2019.