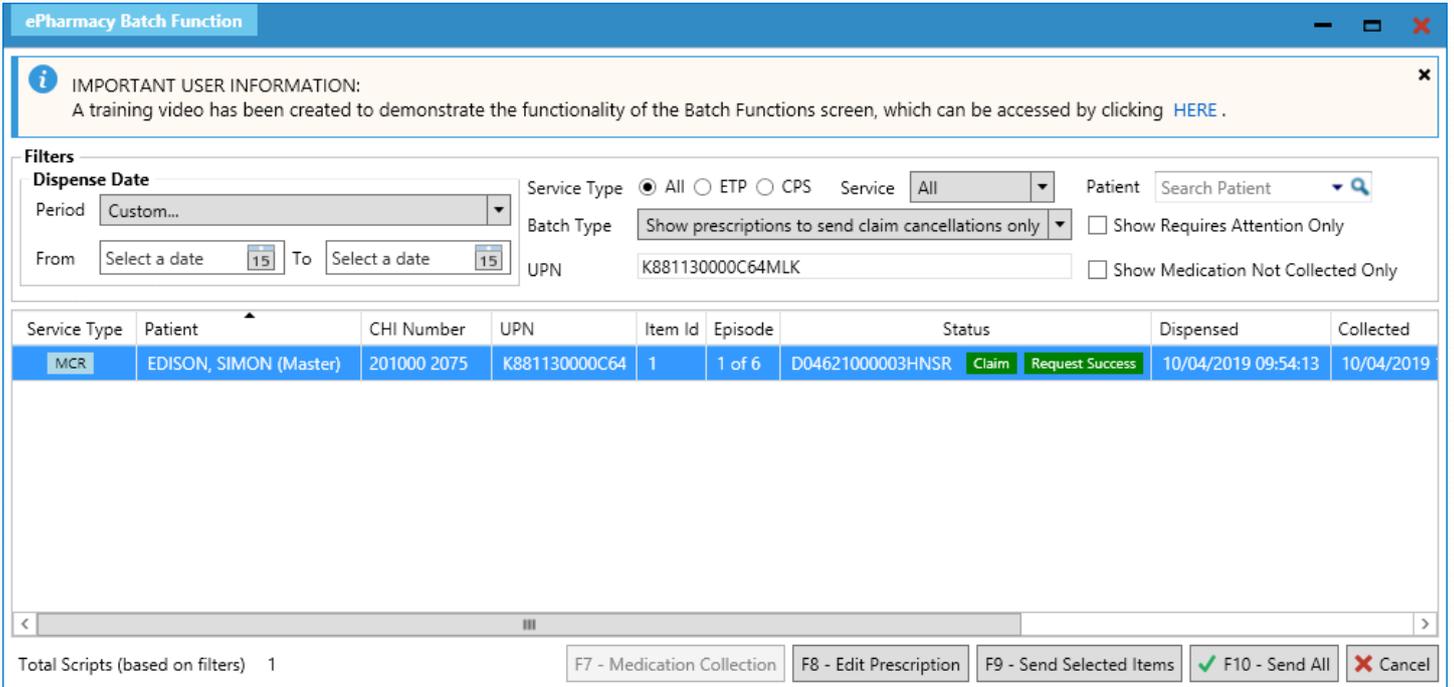


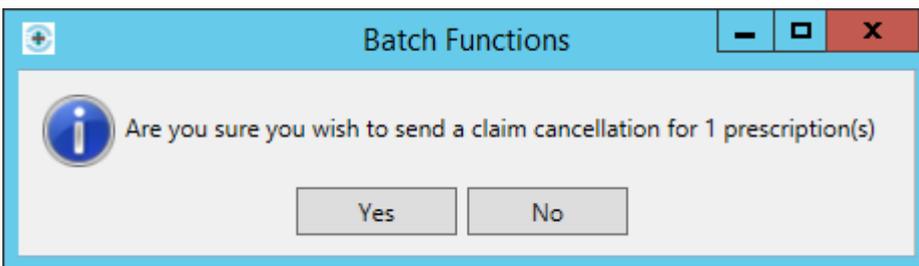
Cancelling an MCR Claim

1. From the *Scripts* tab of the ePharmacy Manager, highlight an **MCR** prescription.
2. Press **[F5 – Claim Cancellation]**.
3. The Batch Function window opens, filtered on the *Batch Type Show prescriptions to send claim cancellations only*.



Service Type	Patient	CHI Number	UPN	Item Id	Episode	Status	Dispensed	Collected
MCR	EDISON, SIMON (Master)	201000 2075	K881130000C64	1	1 of 6	Claim Request Success	10/04/2019 09:54:13	10/04/2019

4. Select which prescriptions you want to cancel claims for using **[Ctrl+left-click]** or **[Shift+left-click]** and press **[F9 – Send Selected Items]** or by pressing **[F10 – Send All]**.
5. A pop-up displays asking if you're sure you wish to send a claim cancellation. Select the **[Yes]** button.



6. The claim cancellation is sent, and you are returned to the ePharmacy Manager.

Revision History

Version Number	Date	Revision Details	Author(s)
1.0	16 September 2019		Joanne Hibbert-Gorst

Contact us

For more information contact:
Telephone: 0344 209 2601

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