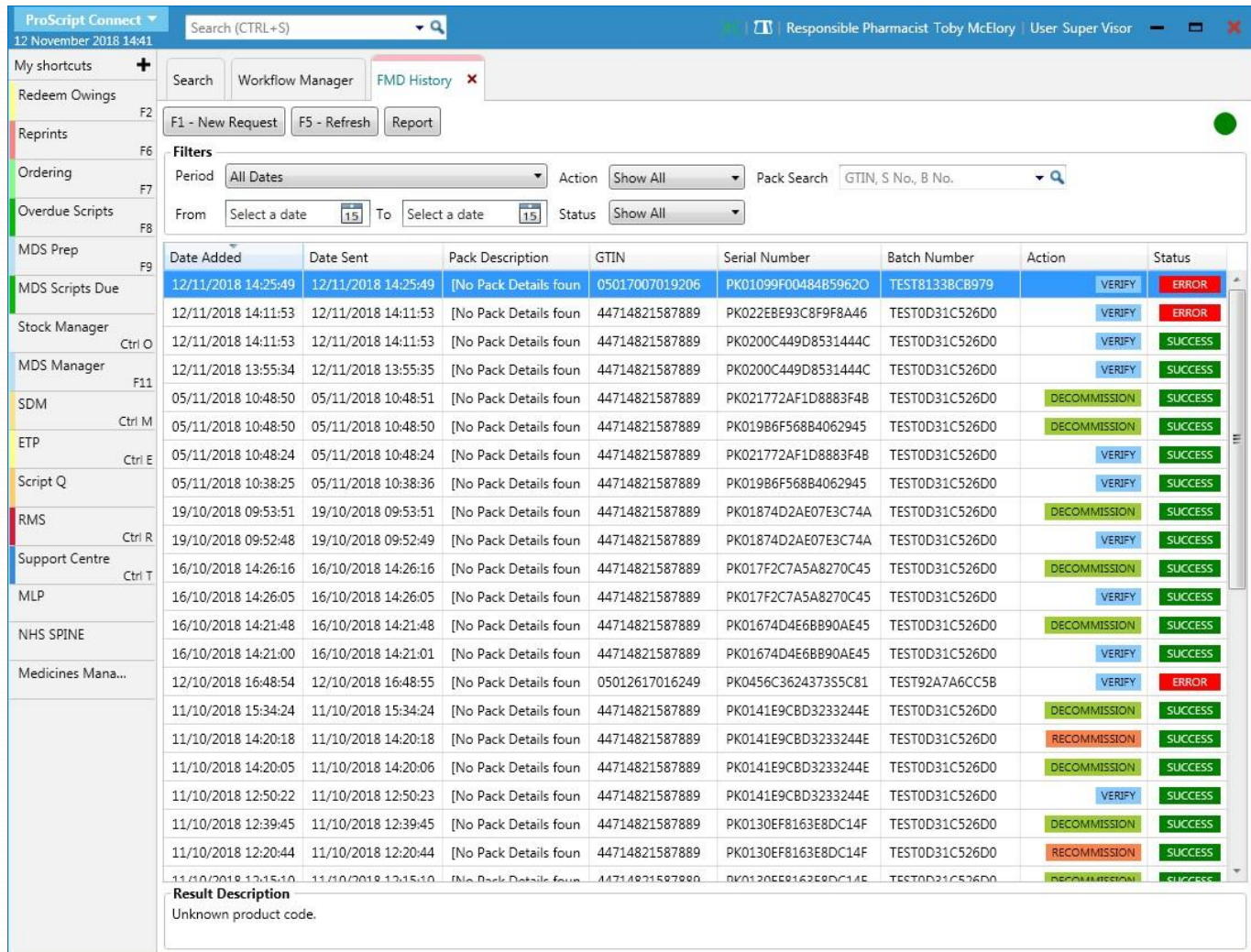


Viewing your FMD History

The FMD History provides you with a detailed view of all FMD related actions that have taken place within your dispensary, and is where you can go to troubleshoot any errors or invalid requests, and check your connection status and pending requests. Use the available *Filters* to search your requests by date, *Status* and more.



Date Added	Date Sent	Pack Description	GTIN	Serial Number	Batch Number	Action	Status
12/11/2018 14:25:49	12/11/2018 14:25:49	[No Pack Details found]	05017007019206	PK01099F00484B5962O	TEST8133BCB979	VERIFY	ERROR
12/11/2018 14:11:53	12/11/2018 14:11:53	[No Pack Details found]	44714821587889	PK022EBE93C8F9F8A46	TEST0D31C526D0	VERIFY	ERROR
12/11/2018 14:11:53	12/11/2018 14:11:53	[No Pack Details found]	44714821587889	PK0200C449D8531444C	TEST0D31C526D0	VERIFY	SUCCESS
12/11/2018 13:55:34	12/11/2018 13:55:35	[No Pack Details found]	44714821587889	PK0200C449D8531444C	TEST0D31C526D0	VERIFY	SUCCESS
05/11/2018 10:48:50	05/11/2018 10:48:51	[No Pack Details found]	44714821587889	PK021772AF1D8883F4B	TEST0D31C526D0	DECOMMISSION	SUCCESS
05/11/2018 10:48:50	05/11/2018 10:48:50	[No Pack Details found]	44714821587889	PK019B6F568B4062945	TEST0D31C526D0	DECOMMISSION	SUCCESS
05/11/2018 10:48:24	05/11/2018 10:48:24	[No Pack Details found]	44714821587889	PK021772AF1D8883F4B	TEST0D31C526D0	VERIFY	SUCCESS
05/11/2018 10:38:25	05/11/2018 10:38:36	[No Pack Details found]	44714821587889	PK019B6F568B4062945	TEST0D31C526D0	VERIFY	SUCCESS
19/10/2018 09:53:51	19/10/2018 09:53:51	[No Pack Details found]	44714821587889	PK01874D2AE07E3C74A	TEST0D31C526D0	DECOMMISSION	SUCCESS
19/10/2018 09:52:48	19/10/2018 09:52:49	[No Pack Details found]	44714821587889	PK01874D2AE07E3C74A	TEST0D31C526D0	VERIFY	SUCCESS
16/10/2018 14:26:16	16/10/2018 14:26:16	[No Pack Details found]	44714821587889	PK017F2C7A5A8270C45	TEST0D31C526D0	DECOMMISSION	SUCCESS
16/10/2018 14:21:48	16/10/2018 14:21:48	[No Pack Details found]	44714821587889	PK01674D4E6BB90AE45	TEST0D31C526D0	DECOMMISSION	SUCCESS
16/10/2018 14:21:00	16/10/2018 14:21:01	[No Pack Details found]	44714821587889	PK01674D4E6BB90AE45	TEST0D31C526D0	VERIFY	SUCCESS
12/10/2018 16:48:54	12/10/2018 16:48:55	[No Pack Details found]	05012617016249	PK0456C3624373S5C81	TEST92A7A6CC5B	VERIFY	ERROR
11/10/2018 15:34:24	11/10/2018 15:34:24	[No Pack Details found]	44714821587889	PK0141E9CBD3233244E	TEST0D31C526D0	DECOMMISSION	SUCCESS
11/10/2018 14:20:18	11/10/2018 14:20:18	[No Pack Details found]	44714821587889	PK0141E9CBD3233244E	TEST0D31C526D0	RECOMMISSION	SUCCESS
11/10/2018 14:20:05	11/10/2018 14:20:06	[No Pack Details found]	44714821587889	PK0141E9CBD3233244E	TEST0D31C526D0	DECOMMISSION	SUCCESS
11/10/2018 12:50:22	11/10/2018 12:50:23	[No Pack Details found]	44714821587889	PK0141E9CBD3233244E	TEST0D31C526D0	VERIFY	SUCCESS
11/10/2018 12:39:45	11/10/2018 12:39:45	[No Pack Details found]	44714821587889	PK0130EF8163E8DC14F	TEST0D31C526D0	DECOMMISSION	SUCCESS
11/10/2018 12:20:44	11/10/2018 12:20:44	[No Pack Details found]	44714821587889	PK0130EF8163E8DC14F	TEST0D31C526D0	RECOMMISSION	SUCCESS
11/10/2018 12:15:10	11/10/2018 12:15:10	[No Pack Details found]	44714821587889	PK0130EF8163E8DC14F	TEST0D31C526D0	DECOMMISSION	SUCCESS

Result Description
Unknown product code.

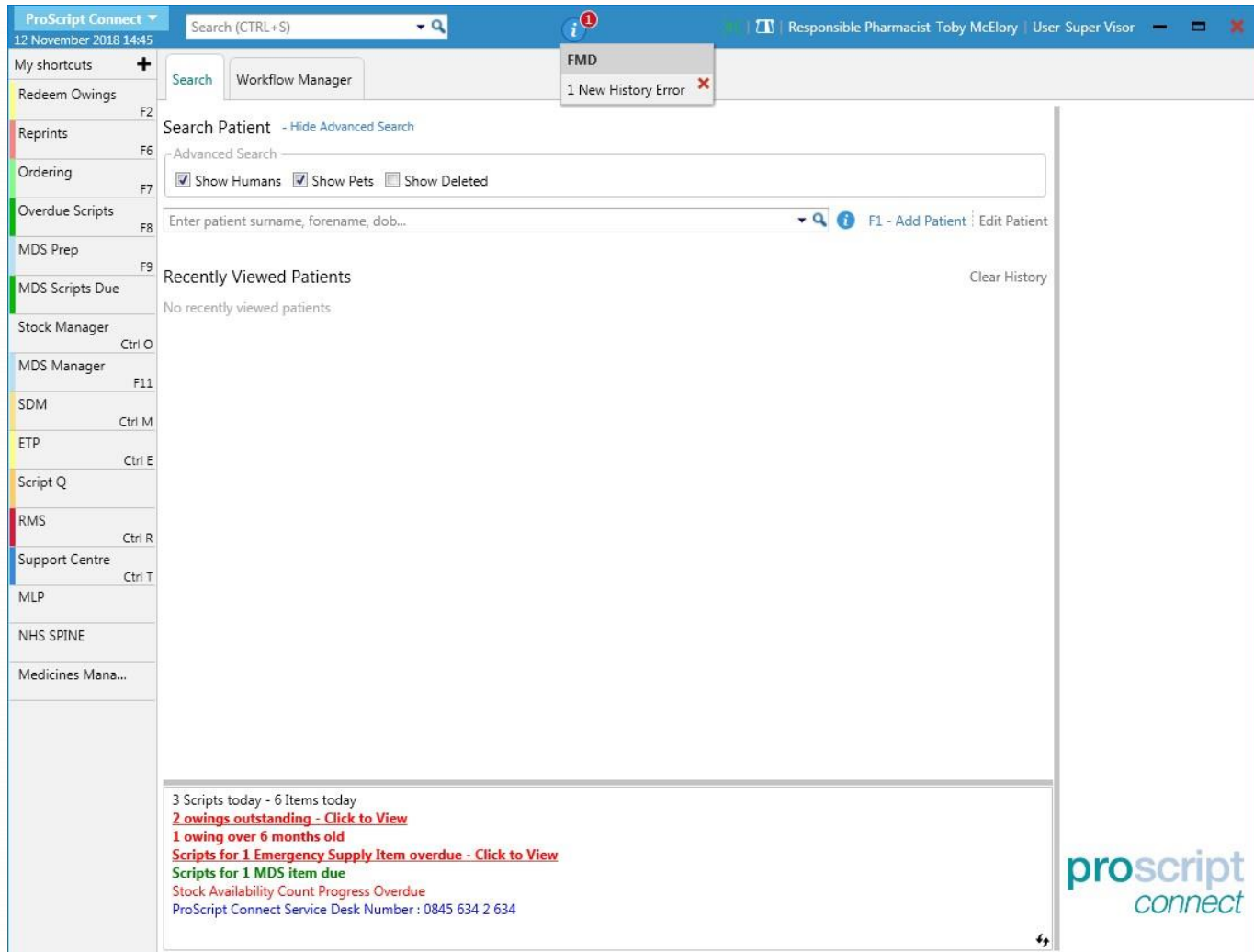
From the FMD History window, you can:

- Select the **[F1 – New Request]** button to open the FMD Requests window to send a new request.
- Select the **[F5 – Refresh]** button to refresh the items in the grid
- Check your connection status by viewing the indicator dot in the top right corner. This will display in green when you are online/activated, or in red when you are offline/not activated.
- Hover your mouse over the indicator dot to see further details of any pending requests, and the date and time of your last online check (triggered when launching the FMD History window) and last request sent to NMVS.
- Troubleshoot the reason for an invalid request or error, but locating and highlighting the pack and reviewing the details displayed in the *Result Description* section at the bottom of the window.

FMD History reporting is coming soon!

History Error Notifications

ProScript Connect will display verification, decommission and recommission errors in the information notification icon.



The screenshot shows the ProScript Connect application window. At the top, there is a search bar and a notification icon with a red '1'. A pop-out box titled 'FMD' displays '1 New History Error'. The main interface includes a sidebar with shortcuts like 'Redeem Owings', 'Reprints', 'Ordering', etc. The central area is titled 'Search Patient' and contains a search form with options for 'Show Humans', 'Show Pets', and 'Show Deleted'. Below the search form is a 'Recently Viewed Patients' section. At the bottom of the window, there is a summary of script status: '3 Scripts today - 6 Items today', '2 owings outstanding - Click to View', '1 owing over 6 months old', 'Scripts for 1 Emergency Supply Item overdue - Click to View', and 'Scripts for 1 MDS item due'. The ProScript Connect logo is visible in the bottom right corner.

By clicking the notification within the pop-out box, the FMD History will open pre-filtered on all FMD requests in the *Error Status* from today. Use the *Result Description* details at the bottom of the window to help troubleshoot the error.

ProScript Connect | Search (CTRL+S) | Responsible Pharmacist Toby McElory | User Super Visor

12 November 2018 14:47

My shortcuts: Redeem Owings (F2), Reprints (F6), Ordering (F7), Overdue Scripts (F8), MDS Prep (F9), MDS Scripts Due, Stock Manager (Ctrl O), MDS Manager (F11), SDM (Ctrl M), ETP (Ctrl E), Script Q, RMS (Ctrl R), Support Centre (Ctrl T), MLP, NHS SPINE, Medicines Mana...

Search | Workflow Manager | FMD History

F1 - New Request | F5 - Refresh | Report

Filters: Period: Today | Action: Show All | Pack Search: GTIN, S No., B No. | From: 12/11/2018 | To: 12/11/2018 | Status: Error

Date Added	Date Sent	Pack Description	GTIN	Serial Number	Batch Number	Action	Status
12/11/2018 14:45:06	12/11/2018 14:45:06	[No Pack Details found]	44714821587889	PK022E8E93C8F9F8A46	TEST0D31C526D0	VERIFY	ERROR
12/11/2018 14:25:49	12/11/2018 14:25:49	[No Pack Details found]	05017007019206	PK01099F0048485962O	TEST81338CB979	VERIFY	ERROR
12/11/2018 14:11:53	12/11/2018 14:11:53	[No Pack Details found]	44714821587889	PK022E8E93C8F9F8A46	TEST0D31C526D0	VERIFY	ERROR

Result Description
Selected batch designation does not exist.

Revision History

Version Number	Date	Revision Details	Author(s)
1.0	18 December 2018		Joanne Hibbert-Gorst

Contact us

For more information contact:
Telephone: 0344 209 2601