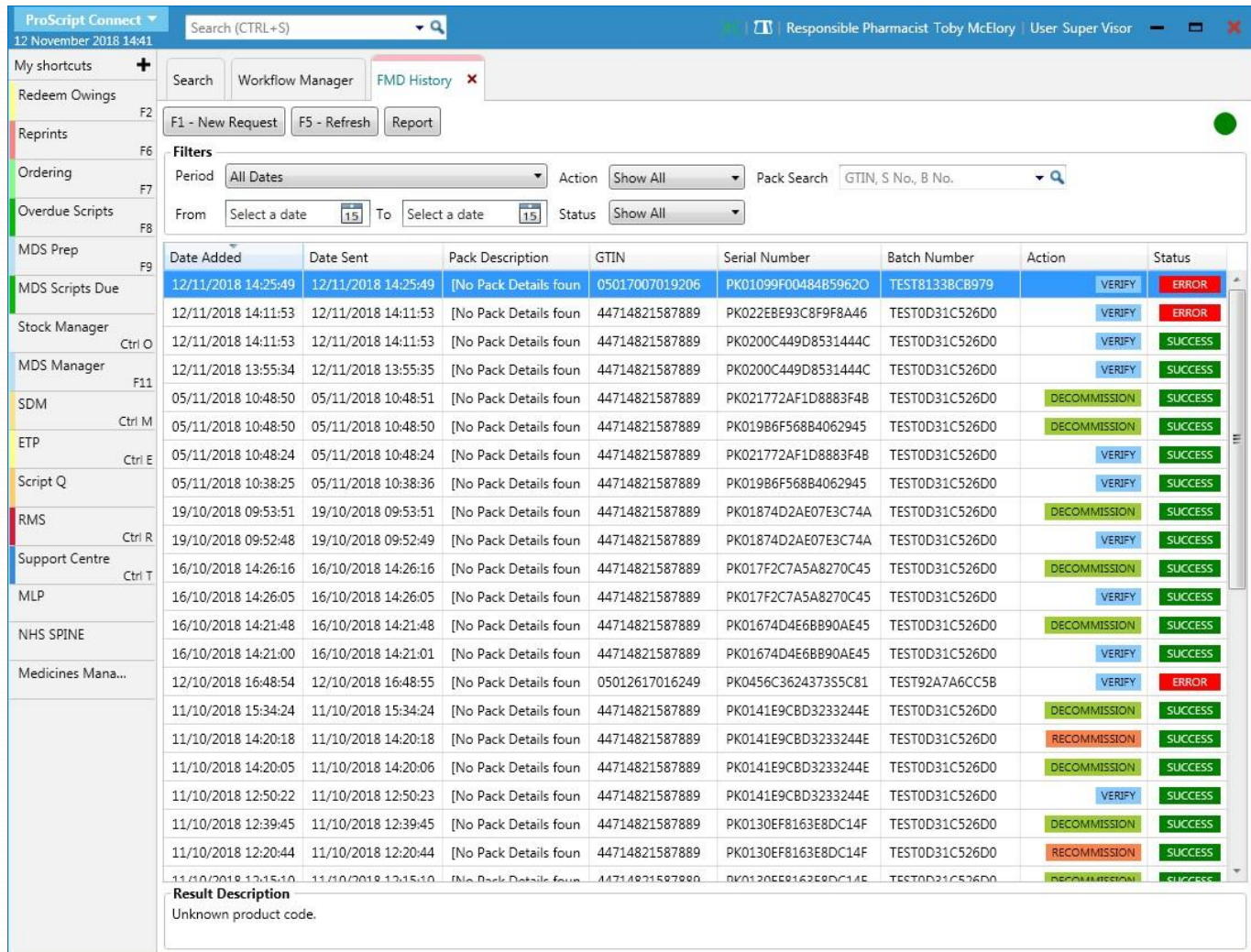# Viewing your FMD History

The FMD History provides you with a detailed view of all FMD related actions that have taken place within your dispensary, and is where you can go to troubleshoot any errors or invalid requests, and check your connection status and pending requests. Use the available *Filters* to search your requests by date, *Status* and more.
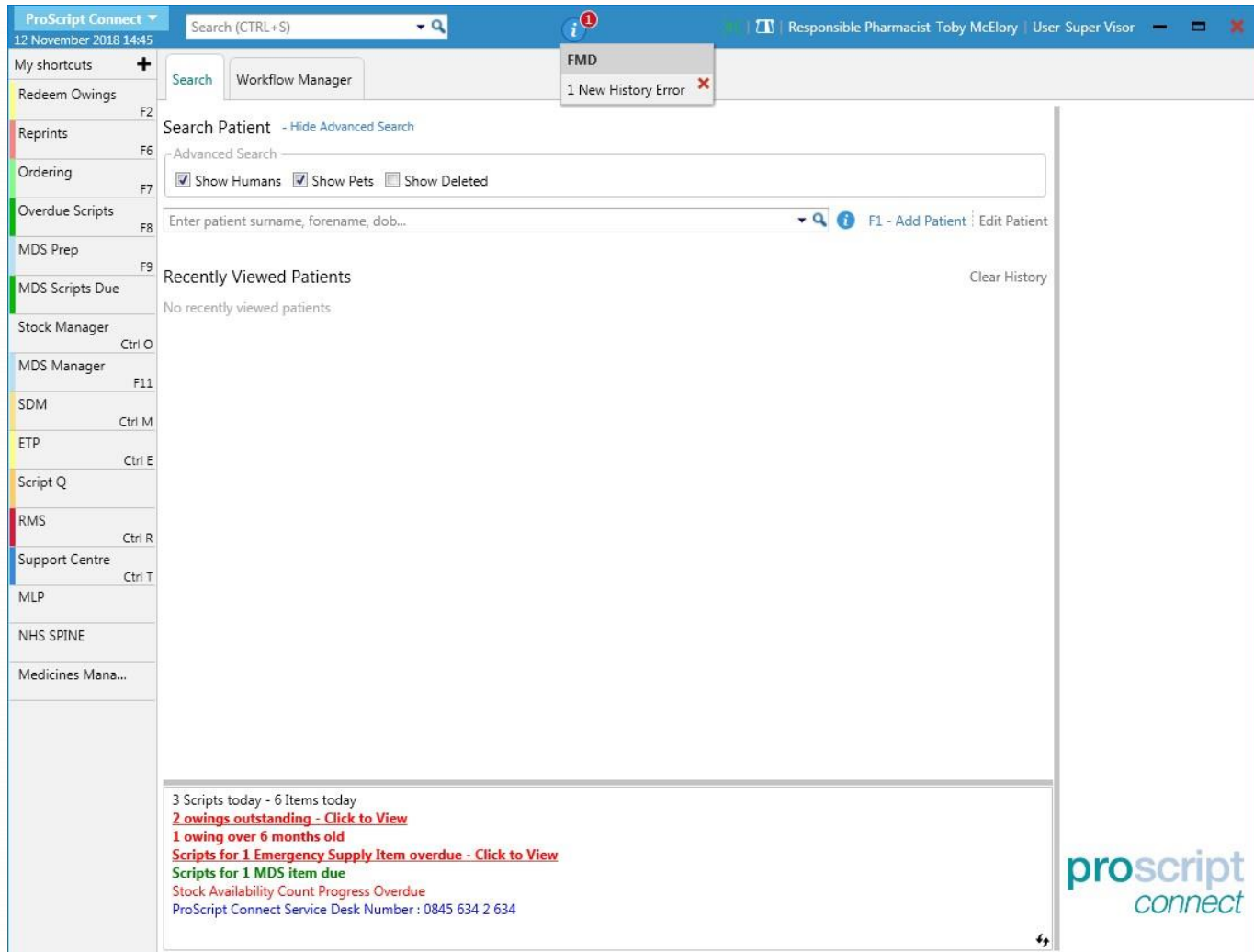

From the FMD History window, you can:

○ Select the **[F1 – New Request]** button to open the FMD Requests window to send a new request.
○ Select the **[F5 – Refresh]** button to refresh the items in the grid
○ Check your connection status by viewing the indicator dot in the top right corner. This will display in green when you are online/activated, or in red when you are offline/not activated.
○ Hover your mouse over the indicator dot to see further details of any pending requests, and the date and time of your last online check (triggered when launching the FMD History window) and last request sent to NMVS.
○ Troubleshoot the reason for an invalid request or error, but locating and highlighting the pack and reviewing the details displayed in the *Result Description* section at the bottom of the window.

FMD History reporting is coming soon!

History Error Notifications

ProScript Connect will display verification, decommission and recommission errors in the information notification icon.

By clicking the notification within the pop-out box, the FMD History will open pre-filtered on all FMD requests in the *Error Status* from today. Use the *Result Description* details at the bottom of the window to help troubleshoot the error.

Revision History

Version Number	Date	Revision Details	Author(s)
1.0	18 December 2018		Joanne Hibbert-Gorst

Contact us

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