

Sending an FMD Request

ProScript Connect provides users with the ability to verify, decommission and recommission medication with immediate on-screen scanning feedback directly from the National Medicines Verification System (NMVS). In order to send an FMD request, the medication pack(s) must contain an FMD compliant 2D barcode.

Accessing the FMD Requests Window

One way of verifying, decommissioning and recommissioning medication packs is from within the FMD Requests window, which can be accessed from the ProScript Connect menu, or by scanning an FMD compliant 2D barcode from the ProScript Connect Main Screen. Use one of the methods below to open the FMD Requests window.

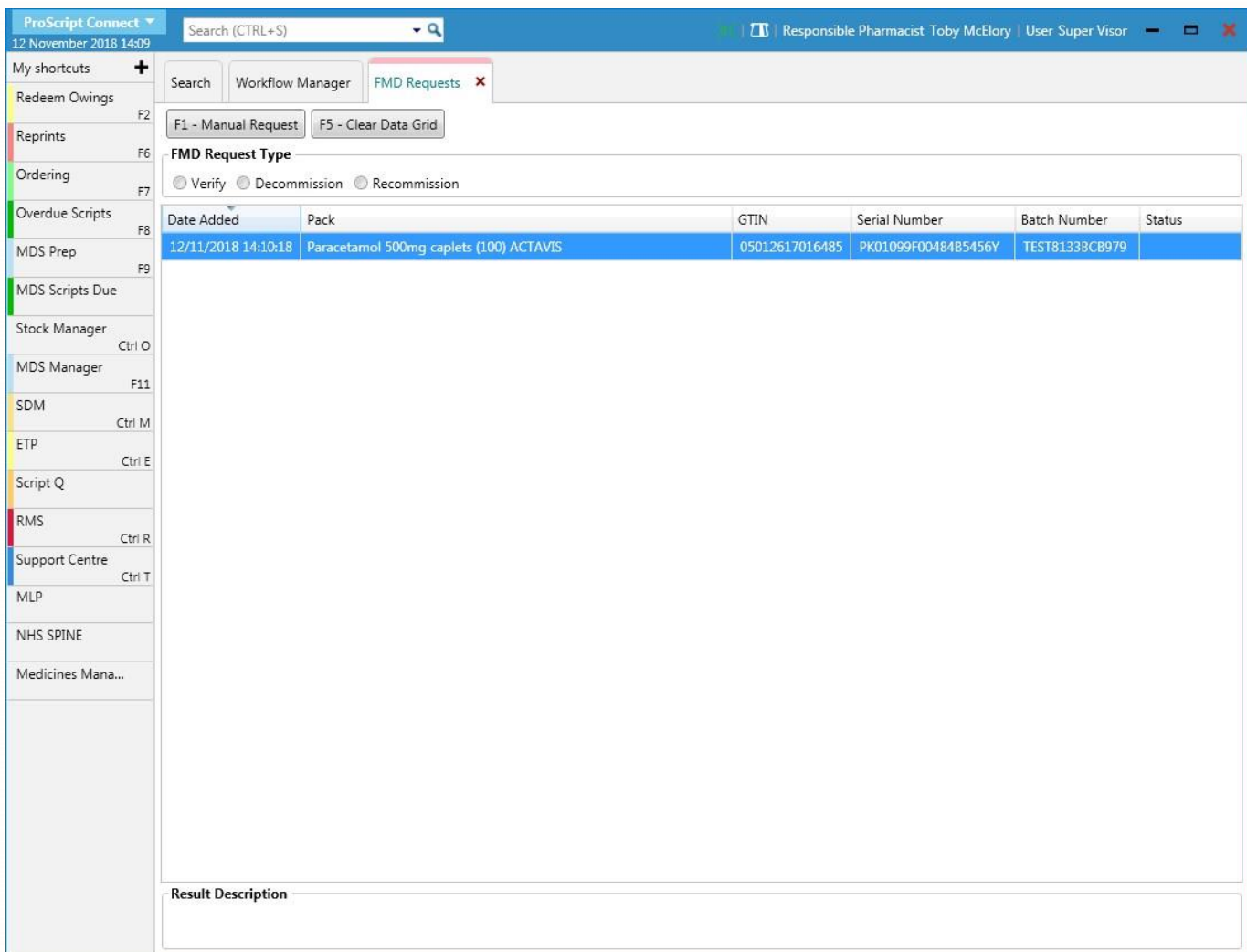
Accessing the FMD Requests Window from the ProScript Connect Menu

1. Click the **[ProScript Connect]** menu button and select the *FMD Request* menu item. The FMD Requests window opens in a new tab.

Accessing the FMD Requests Window by Scanning an FMD Compliant 2D Barcode

In instances where you're unable to use your handheld scanner, you will need to access the FMD Requests window from the ProScript Connect menu and complete a manual request. Manual requests can **only** be completed to decommission packs.

1. To begin, open the ProScript Connect Main Screen by selecting the *Search* tab.
2. Locate a medication pack in your dispensary that requires verifying, decommissioning or recommissioning.
3. Use your handheld scanner to scan the FMD compliant 2D barcode on the pack. The FMD Requests window opens with your scanned pack displayed in the grid.



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Search (CTRL+S) Responsible Pharmacist Toby McElory | User Super Visor

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NHS SPINE

Medicines Mana...

Search Workflow Manager FMD Requests x

F1 - Manual Request F5 - Clear Data Grid

FMD Request Type

Verify Decommission Recommission

Date Added	Pack	GTIN	Serial Number	Batch Number	Status
12/11/2018 14:10:18	Paracetamol 500mg caplets (100) ACTAVIS	05012617016485	PK01099F0048485456Y	TEST81338C8979	

Result Description

Sending an FMD Request

1. From the FMD Requests window, you can scan multiple packs – one after the other – if required, by locating the medication pack(s) in your dispensary and using your handheld scanner to scan the FMD compliant 2D barcode(s). Each scanned pack appears in the grid.

In instances where you're unable to use your handheld scanner, you will need to complete a manual request. Manual requests can **only** be completed to decommission packs.

1. From the FMD Requests window, select the **[F1 – Manual Request]** button.
2. The Enter Details window opens. Type in the *GTIN* and *Serial Number* from the pack and select the **[F10 – OK]** button. The pack is added to the grid.

Enter Details

GTIN *

Serial Number *

2. Once all required packs are displayed in the grid, select the request type to send for all packs using one of the *FMD Request Type* radio dials:
 - *Verify* – This will check the medicine(s) against the NMVS database to ensure it is genuine.
 - *Decommission* – This will mark the pack(s) as inactive in the NMVS database.
 - *Recommission* – This will mark the pack(s) as active in the NMVS database. Packs can only be recommissioned within 10 days of being decommissioned.

Verification is not a mandatory action within the FMD Requests window. However, we do strongly recommend that packs are verified upon receipt into your dispensary using the method described on this page. This will help you to identify and resolve any potential issues as soon as possible.

ProScript Connect

12 November 2018 14:09 Responsible Pharmacist Toby McElory | User Super Visor

Search (CTRL+S)

Search Workflow Manager **FMD Requests** ✕

F1 - Manual Request F5 - Clear Data Grid

FMD Request Type

Verify Decommission Recommission

Date Added	Pack	GTIN	Serial Number	Batch Number	Status
12/11/2018 14:09:39	Paracetamol 500mg caplets (100) ACTAVIS	05012617016485	PK01099F00484B5456Y	TEST8133BCB979	Error
12/11/2018 14:09:22	Metformin 500mg tabs (28) ACTAVIS	05012617009739	PK01099F00484B5123T	TEST8133BCB979	Success

Result Description
Unknown serial number.

3. The *Status* column will update immediately with a response from the NMVS for each pack. Information provided as part of the response will be displayed in the *Result Description* at the bottom of the window.
 - **Success** – The FMD request was successfully processed.
 - **Error** – The FMD request has failed. Use the *Result Description* details to help troubleshoot the error.
 - **Pending** – The FMD request is pending. A response will be provided once reconnected to the network/internet.
4. Once you have sent all required requests, you can select the **[F5 – Clear Data Grid]** button to clear the grid and repeat the process to send another request type, or close the FMD Requests window if there are no more requests to send.

Revision History

Version Number	Date	Revision Details	Author(s)
1.0	18 December 2018		Joanne Hibbert-Gorst

Contact us

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