

Sending an FMD Request Using a PTS Barcode

ProScript Connect provides users with the ability to verify, decommission and recommission an entire prescription with immediate on-screen scanning feedback directly from the National Medicines Verification System (NMVS). In order to send an FMD request using a PTS barcode, the dispensed pack(s) must contain an FMD compliant 2D barcode and must be associated to the *Prescription Items* within the FMD Workload.

- 1. To begin, click the **[ProScript Connect]** menu button and select the *FMD Request* menu item. The FMD Requests window opens in a new tab.
- 2. Scan your PTS label. A pop-up displays to confirm that you have scanned a prescription tracking barcode, and asks if you want to add all the associated packs to the grid. Select the **[Yes]** button.

If you have already selected your *FMD Request Type* using the available radio dials, this action will be executed on all packs as soon as they're added to the grid.



- 3. All associated packs for your scanned prescription will display in the grid. Select the request type to send for all packs using one of the *FMD Request Type* radio dials:
 - Verify This will check the medicine(s) against the NMVS database to ensure it is genuine.
 - Decommission This will mark the pack(s) as inactive in the NMVS database.
 - *Recommission* This will mark the pack(s) as active in the NMVS database. Packs can only be recommissioned within 10 days of being decommissioned.





| ProScript Connect ▼ 12 November 2018 15:17 | Search (CTRL+S) | • Q. (11) | 🔟 Responsible Ph | armacist Toby McElory U | ser Super Visor 🗕 | - * | | |
|---|--|---|--------------------|--|----------------------------------|---------|--|--|
| My shortcuts + Redeem Owings | Search Workflow Manager FMD Requests × | | | | | | | |
| F2 Reprints F6 | F1 - Manual Request F5 - Clear Data Grid | | | | | | | |
| Ordering F7 | ◯ Verify ◎ Decommission ○ Recommission | | | | | | | |
| Overdue Scripts F8 | Date Added | Pack | GTIN | Serial Number | Batch Number | Status | | |
| MDS Prep F9 | 12/11/2018 15:14:28 | Easyhaler Beclometasone 200mcg/dose 200 dose dry powd inh (1) ORION | 06432100004642 | PK01099F00484B5451V | TEST8133BCB979 | Success | | |
| MDS Scripts Due | 12/11/2018 15:14:28 | Atenolol 25mg tabs (28) TEVA | 05012617016485 | PK01099F00484B5456Y PK01099F00484B5962O | TEST8133BCB979 TEST8133BCB979 | Success | | |
| Stock Manager | | | | | | | | |
| MDS Manager | | | | | | | | |
| SDM CHIM | | | | | | | | |
| ETP | | | | | | | | |
| Script Q | | | | | | | | |
| RMS Chil D | | | | | | | | |
| Support Centre | | | | | | | | |
| MLP | | | | | | | | |
| NHS SPINE | | | | | | | | |
| Medicines Mana | | | | | | | | |
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| | Result Description Successfully processed | d. | | | | | | |
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- 4. The *Status* column will update immediately with a response from the NMVS for each pack. Information provided as part of the response will be displayed in the *Result Description* at the bottom of the window.
 - Success The FMD request was successfully processed.
 - Error The FMD request has failed. Use the *Result Description* details to help troubleshoot the error.
 - •Pending The FMD request is pending. A response will be provided once reconnected to the network/internet.

Once you have sent all required requests, you can select the [F5 – Clear Data Grid]

button to clear the grid and repeat the process to send another request type, or

close the FMD Requests window if there are no more requests to send.



Revision History

| Version Number | Date | Revision Details | Author(s) |
|----------------|------------------|------------------|----------------------|
| 1.0 | 18 December 2018 | | Joanne Hibbert-Gorst |
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Contact us

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